



SAFETY RECALL 25TA04 (Interim Notice 25TB04)

Certain 2024 – 2025 Model Year Tacoma 4x4 Vehicles with Toyota 17” Wheels
Potential Loss of Brake Performance



STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.

Refer to Dealer Inventory Procedures section for more details.



On February 6, 2025, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain 2024 – 2025 model year Tacoma 4-Wheel Drive vehicles with Toyota 17” wheels.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2024 – 2025 Tacoma 4x4	Early January 2024 – Mid-January 2025	106,000	10,500

Condition

The rear brake hoses in the subject vehicles can be damaged over time if there is enough build-up of mud and dirt inside the rear wheels from operating under certain off-road conditions. This can result in a brake fluid leak, increasing the risk of crash.

Remedy (Not Available)

The remedy, when available, will involve replacement of both rear brake hoses with improved ones **FREE OF CHARGE**. At this time, Toyota estimates the remedy can be available in the 2nd quarter of 2025.

Owner Notification

Toyota will notify owners by early April 2025.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to pressroom.toyota.com.

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Sales Department

New Vehicles in Dealership Inventory

There are approximately 10,500 vehicles in new dealer inventory as of February 3, 2025.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements within 30 days of remedy launch. Toyota reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- *New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.*
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Inspection Reminder Mirror Hang Tags for Covered Vehicles in New Dealer Stock

To easily recognize vehicles involved in this Safety Recall, each dealership should utilize Inspection Reminder Hang Tags. Inside the vehicle's glove box are stickers containing the VIN. Apply one of these stickers to the hang tag and install the hang tag in the vehicle. A sample copy of the Inspection Reminder Hang Tag has been included for your reference.



NOTE: Dealerships can order hang tags from the Material Distribution Center (MDC).

Part Number	Description	Quantity
00411-140003	Inspection Mirror Hang Tag	25 Per Pack

Frequently Asked Questions

Q1: *What is the condition?*

A1: The rear brake hoses in the subject vehicles can be damaged over time if there is enough build-up of mud and dirt inside the rear wheels from operating under certain off-road conditions. This can result in a brake fluid leak, increasing the risk of crash.

Q1a: *Are there any warnings that this condition exists?*

A1a: Owners may notice a long brake pedal stroke and the brake warning lamp may illuminate. In addition, this issue only occurs when mud and dirt builds up in the rear wheels during certain driving activities, such as off-road driving.

Q1b: *Is there anything I can do to avoid this condition?*

A1b: Until the remedy is performed, Toyota recommends owners clean the rear wheel area of their vehicle after off-road driving activities to help avoid this condition.

Q2: *What is Toyota going to do?*

A2: Toyota is currently preparing the parts and repair instructions for the remedy. When the remedy is available, any authorized Toyota dealer will replace both rear brake hoses with improved ones **FREE OF CHARGE**.

Q3: *When will the remedy become available?*

A3: At this time, Toyota estimates that the remedy can be available in the 2nd Quarter of 2025.

Q4: *Which and how many vehicles are covered by this Safety Recall?*

A4: There are approximately 106,000 vehicles covered by this Safety Recall.

Model Name	Model Year	Production Period
Tacoma 4x4	2024 - 2025	Early January 2024 – Mid-January 2025

Q4a: *Why are not all 4 Wheel Drive Tacomas involved in this recall.*

A4a: Only 4x4 Tacoma vehicles equipped with Toyota 17-inch wheels and 16-inch brakes are affected by this condition.

Q5: *What if I previously paid for repairs related to this Safety Recall?*

A5: Reimbursement consideration instructions will be provided in the owner letter.

Q6: *How does Toyota obtain my mailing information?*

A6: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q7: *What if I have additional questions or concerns?*

A7: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers **NOT** deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Customer Reimbursement

Reimbursement consideration instructions will be included in the owner letter.