

# VOLVO TRUCKS

# UPTIME

## Recall Alerts

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**To:** Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Region:**  U.S.  
 CAN

**Bulletin:** SRA-V25-01  
**Date:** February 5, 2025  
**Valid to:** N/A  
**Action Required?**  Yes  No

**From:** Corey Martin, Product Regulation Specialist  
**Subject:** Safety Recall RVXX2501, Akasol Gen 3 Batteries

**Revised VIN List on 7-22-2025**

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### **Description of Defect:**

Certain VNRE (electric) vehicles may have been built with BorgWarner Akasol Gen 3 batteries which BorgWarner has identified as suspect based upon manufacturing process parameters relative to torque and rework in their factory.

Suspect batteries could have incorrectly torqued hardware that may become loose and fall inside the battery pack. This loose hardware could create short circuits inside the battery cells. A short circuit inside the battery cells can cause a thermal event which may lead to a fire.

There have been no warranty claims, field reports, accidents or injuries reported with this issue.

The repair will be the replacement of the suspect batteries.

### **Models/ Model Years Affected:**

Certain 2023 to 2025 Volvo VNRE (electric) model vehicles manufactured from June 01, 2022 through November 13, 2024.

### **Vehicle Quantities:**

~~81 (77 US and 4 Canada) 153 (142 US and 11 Canada)~~ 188 (174 US and 14 Canada)

### **Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### **Release Schedule:**

- Vehicle list will be posted on the Trucks Dealer Portal on February 5, 2025.
- Owner notification letters will be released on or before April 6, 2025.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).