



IMPORTANT SAFETY RECALL

**Safety Recall: NHTSA # 25V-054
February 2025**

Attention: Service Manager
Name
Address
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that certain Highland Ridge model year 2025 Open Range 3X Fifth Wheel trailers fail to conform to the requirements of 49 CFR Part 567, "Certification."

<i>Reason for this recall</i>	The tire size listed on the vehicle certification label is incorrect. The certification labels show the incorrect tire aspect ratio of 85 instead of the correct tire aspect ratio of 80. Incorrect tire information may result in the wrong tires being installed, increasing the risk of a crash.
<i>Recall Remedy</i>	Remove the incorrect certification label and attach the new correct certification label. The remedy will take approximately 15 minutes to complete. The recall remedy is free of charge to the retail owner. The correct certification label is enclosed in this letter.
<i>What we need you to do</i>	Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Towable Division