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IMPORTANT SAFETY RECALL



MODEL G RECALL

MPPT Solar Controller

2/3/25

Dear <dealer>

It has been decided that the vehicles in the recall population were assembled with MPPT Solar Controllers that have a defective internal component.

We are conducting a Recall Campaign to address this concern for all Model G units within the following VIN ranges: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

NOTICE

IT IS A VIOLATION OF FEDERAL LAW FOR A DEALER TO SELL OR LEASE ANY NEW VEHICLES IN DEALER INVENTORY COVERED BY THIS NOTIFICATION UNTIL THE VEHICLE HAS BEEN REPAIRED.

The remedy is to replace the suspect controllers with the latest version controller, which has been modified to prevent this failure mode.

Brinkley RV will pay for the Campaign to be completed. There is no charge to you for the remedy.

See the Dealer Portal for further details and associated documentation:

1. Sample Retail Owner notification letter

2. Claim Prep & Filing instructions
3. Recall Field Work Instructions
4. NHTSA 573 Safety Recall Report
5. NHTSA Recall Acknowledgement Letter

Relevant information is also being communicated via our Dealer Portal. Retail customers are being contacted through traditional hard copy mailings, e-mail, and social media.

We apologize for any frustration or inconvenience that this situation causes.

Sincerely,

Brinkley Customer Care

Phone: (574) 501-4280

Email: CustomerCare@BrinkleyRV.com

Let's Get Social!



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