

## **Subarunet Announcement**

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: February 11, 2025**

### **UPDATE Safety Recall and Stop Sale: WRB-25 Incorrect Wheel Lug Seat Surface**

#### **Service, Parts, and Claim Instructions**

As previously announced, one inspection tool has been provided to each retailer, and the inspection procedure is included in that announcement. The WRB-25 Product Campaign Bulletin will be on STIS later this week. Please refer to the bulletin for more detailed information.

#### **VIN status**

The VIN status for all vehicles affected by this recall will also be updated to 'Open' to allow for inspections and, if necessary, repairs to begin.

#### **Owner Notification**

Subaru will notify affected vehicle owners by first class mail on February 28, 2025.

#### ***Background***

Subaru of America, Inc. (Subaru) has initiated a safety recall for certain 2025 model year Forester Limited vehicles equipped with 18-inch aluminum alloy wheels.

#### ***Description of the Defect and Safety Risk***

The affected vehicles may be equipped with 18-inch aluminum alloy wheels manufactured with an incorrectly specified lug seat surface. The incorrectly specified lug seat surface could affect vehicle stability, increasing the risk of a crash.

#### ***Remedy***

For all potentially affected vehicles, Subaru retailers will inspect all four wheels and replace any wheel(s) found to have an incorrectly specified lug seat surface with correctly manufactured one(s).

#### ***Affected Vehicles***

A total of 20,366 U.S. vehicles will be affected by this recall, as listed below. Not all vehicles in the production range listed are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

| Model Year | Carline          | Production Date Range            |
|------------|------------------|----------------------------------|
| 2025       | Forester Limited | April 5, 2024 – October 15, 2024 |

### ***Retailer Responsibility***

***Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$27,874 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.