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Sent on	01	28	2025	Expires on	03	15	2025
From	Erik Blank, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2025 MDX Center Information Display						

DATE: January 28, 2025

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2025 MDX Center Information Display

On January 23, 2025, Acura notified NHTSA of a **stop sale** and **safety recall** for certain 2025 MDX vehicles to resolve a software defect which may cause the center display screen to go blank. In certain situations, the rearview camera may not display when shifting to reverse, increasing the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Replace the center display screen unit.

PARTS

Parts will be available at launch via the controlled ordering process.

TOOLS

There are no new special tools needed for this recall.

SERVICE BULLETIN

Service Bulletin 25-012, *Safety Recall: 2025 MDX Center Information Display* posted to the Service Information System (SIS) as of January 28, 2025. It includes parts, repair, and warranty claim information related to this recall.

CLIENT NOTIFICATION

Acura expects to begin client notification in early March 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.