INTERACTIVE NETWORK

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Sent on	01	28	2025	Expires on	03	15	2025		
From	Erik Blank, Manager of Auto Campaigns and Recalls								
Subject	Stop Sale/Safety Recall: 2023-2025 Pilot PGM-FI Software Update								

DATE: January 28, 2025

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2023-2025 Pilot PGM-FI Software Update

On January 23, 2025, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain 2023-2025 Pilot vehicles to resolve a software programming issue. In certain situations, the vehicle may experience reduced drive power, or the engine may stall without warning, increasing the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Update the PGM-FI software.

SOFTWARE

The updated software will be available at launch.

PARTS

There are no parts needed for this recall.

TOOLS

There are no new special tools needed for this recall.

SERVICE BULLETIN

Service Bulletin 25-014, Safety Recall: 2023-24 Pilot PGM-FI Software Update (DTC P061B) posted to the Service Information System (SIS) as of January 28, 2025. It includes software repair and warranty claim information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in late March 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.