



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

January 22, 2025

TO: All U.S. Ford and Lincoln Dealers
SUBJECT: **Safety Recall 25S04 - Advance Notice -**
Certain 2024 Model Year F-Series Vehicles
Power Steering Gear Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F150	2024	Kansas City	May 31, 2024 to September 30, 2024

U.S. population of affected vehicles: 3. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Affected vehicles contain a steering gear with an incorrect rack/pinion combination.

SERVICE ACTION

A complete Dealer Bulletin will be provided to dealers by February 2025, which will include parts ordering information and repair instructions to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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