



New Safety Recall Advanced Communication – 01C

FCA US LLC (FCA US) has announced a safety recall on certain 2017 through 2019 Model Year (KL) Jeep® Cherokee vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an improperly seated input shaft snap ring in the two-speed Power Transfer Unit (PTU).

An input shaft snap ring that is not fully seated may allow uncontrolled movement of the input shaft inward. Uncontrolled movement leads to the potential for wear to the range shift sleeve, spline damage, and / or range fork damage which can cause an unexpected loss of motive power or loss of PARK function while stationary. Customers may notice a Service 4WD message, noise, vibration or change in drive quality.

A loss of motive power can cause a vehicle crash without prior warning. A loss of PARK function can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to repair this condition. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. The timing of the recall remedy is unknown at this time.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC