



New Safety Recall Advanced Communication – 09C

FCA US LLC (FCA US) has announced a safety recall on certain vehicles:

- 2016 and 2018-2019 model year (D2) Ram 3500 Pickup
- 2016 and 2018-2020 model year (DJ) Ram 2500 Pickup
- 2016 and 2018-2019 model year (DS) Ram 1500 Pickup
- 2016 model year (DF) Ram 3500 GVWR less than 10,000 lbs Cab Chassis

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a Curtain Airbag (CAB) inflator that may rupture resulting in compressed gas rapidly escaping from the inflator and material potentially being propelled into the vehicle. Material being propelled into an occupied vehicle may cause injury.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to replace the driver's side CAB. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC