

IMPORTANT SAFETY RECALL



PALFINGER North America
2324 Palmer Drive
Schaumburg, IL 60173
Attn: President / General Manager

March 10, 2025

RE: PRODUCT RECALL OF (TMF MODEL) FOR BACKLIGHT COMPLIANCE

Dear Valued Dealer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

At PALFINGER, we pride ourselves on delivering high-quality, innovative solutions that meet or exceed all regulatory and industry standards. Recently, we identified an instance of noncompliance with the backlights on certain truck-mounted forklifts sold in the United States. Specifically, these backlights do not comply with Federal Motor Vehicle Safety Standard (FMVSS) 108.

We are taking immediate action and are working closely with the National Highway Traffic Safety Administration (NHTSA) to bring all affected units into full compliance. To support you during this process, please find enclosed a copy of an important product recall bulletin that was emailed to your Service Manager. It is vital that your dealership participates in implementing this recall and that you act promptly to contact your customers and schedule their units for the needed repairs.

As a world market leader, we are always refining our systems to align with evolving regulatory standards. This situation highlights our commitment to continuous improvement and preventing future noncompliance.

Thank you in advance for your cooperation and commitment to delivering the outstanding service that defines the PALFINGER network.

Yours sincerely,

Ismael Daneluz
PALFINGER Vice President,
Sales and Service North and Latin America