



January 13, 2025

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Noncompliance Safety Recall Campaign regarding the Body Domain Control Unit (BDC) on the vehicles listed below:

- Certain 2024-2025 MY Sorento vehicles manufactured (in the US) from December 7, 2023 through September 18, 2024
- Certain 2025 MY Sorento Hybrid (HEV) vehicles manufactured (in South Korea) from March 4, 2024 through July 18, 2024
- Certain 2025 MY Sorento Plug-in Hybrid (PHEV) vehicles manufactured (in South Korea) from April 2, 2024 through June 19, 2024

Due to a software logic error within the Body Domain Control Unit (BDC), under certain circumstances, momentary loss of low-beam headlamp and tail lamp illumination may occur while driving. As a result, the subject vehicles do not comply with the illumination requirements of Federal Motor Vehicle Safety Standard 108, "Lamps, reflective devices, and associated equipment". A momentary loss of low-beam headlamp and tail lamp illumination may decrease visibility, increasing the risk of a crash.

All owners of the subject vehicles will be notified of the remedy program by first class mail. Dealers will be instructed to update the Body Domain Control Unit (BDC) with improved software.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles. Kia will start mailing notices to the affected vehicle owners beginning on **February 21, 2025**.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this noncompliance safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,
Kia Service Department

Enclosures