FIAT CHRYSLER AUTOMOBILES

08/27/2025

New Safety Recall Advanced Communication – 60C

FCA US LLC (FCA US) has announced an equipment safety recall on certain Mopar rearview cameras:

- 68284643AC intended for use with 2018-2021 model year (VF) Ram ProMaster vehicles.
- 68417057AA intended for use with 2019-2021 model year (VF) Ram ProMaster vehicles.
- 68417055AA intended for use with 2019-2021 model year (VF) Ram ProMaster vehicles.
- 56054158AG intended for use with 2011-2020 model year (JC) Dodge Journey vehicles.

Parts identified as being involved in this campaign should be held pending further instruction from Mopar. **Stop sale is in effect for the above-identified parts.**

IMPORTANT: Some of the involved parts may be in dealer inventory. It is a violation of Federal law for a dealer to deliver/sell any parts included in this recall.

REASON FOR THIS SAFETY RECALL

Some of the above equipment may have been built with thermal fatigue cracks in the microprocessor solder which can cause the rearview camera to display a blank/black/blue or inverted screen in place of the rearview image. Rearview cameras that display a blank/black/blue or inverted screen reduces the driver's visibility of what is behind the vehicle. If the driver does not heed the blank/black/blue or inverted screen warning and fails to otherwise make sure it is safe to operate the vehicle in reverse, a vehicle crash can occur.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected equipment to repurchase if not installed on a vehicle, or replace the rearview camera if installed on a vehicle. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2025.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC