IMPORTANT RECALL INFORMATION

Regulatory Non-Compliance Recall Campaign 0638
Center-Cooled Touring Reflector Visibility Following Installation of Accessory Kit(s)

To: Worldwide Dealers

Roles:
Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

April XX, 2025

Dear Dealer:

Harley-Davidson has learned that installation of certain accessory kits (Fairing Lowers and/or Inverted Forks listed in Tables 1 and 2 below) on certain Model Year 2023 – 2025 Touring and CVO Touring motorcycles may take these vehicles out of compliance with Federal Motor Vehicle Safety Standard/Canadian Motor Vehicle Safety Standard No. 108, *Lamps, reflective devices, and associated equipment* and similar worldwide regulations. Specifically, the lower fairings may partially obstruct visibility of the front, side reflector if paired with inverted forks on the same vehicle.

The kits that are subject to this action are listed in Tables 1 and 2 below. If a kit is installed on one of the motorcycle/kit configurations listed in the Fitment Statement below, the kit may be subject to this recall.

Fitment Statement:

Configuration #1 - MY25 Touring accessory Fairing Lower kits (see Table 1 for kit numbers) installed on MY23-later CVO models (FLHXSE, FLTRXSE, FLTRXSTSE)

Configuration #2 - Accessory Inverted Fork kits (see Table 2 for kit numbers) installed on MY25 FLHXU models

Configuration #3 – Both accessory Fairing Lowers (see Table 1) and accessory Inverted Forks (see Table 2) installed on MY24-later FLHX and FLTRX models

We have voluntarily declared that this condition constitutes a regulatory non-compliance to allow us to formally recall (Campaign 0638) all affected motorcycle/kit configurations. We are notifying owners with known (i.e., registered) kits whose motorcycles are in the above-referenced configurations. In addition, we require that you update your inventory of affected kits with materials which will be outlined in the Service Bulletin M1680 (“Bulletin”). Furthermore, in an effort to notify purchasers of unregistered accessory kits, we request that you display the Recall 0638 notice poster prominently in the customer area and review your sales records to identify purchasers of these kits. Additional details will be provided in the Bulletin.

When presented by a customer, the remedy is to first confirm that their motorcycle is covered by this recall by verifying that one of the motorcycle/kit configurations above is present. If covered,

perform the recall update per the Bulletin. The Bulletin outlines the repair and credit procedures for the recall update and provides additional relevant information.

The recall kit (part number 91500123) will be used for Campaign 0638. The kit includes new front, side reflectors and instructions for installation. Recall kits will be available for order beginning on April 10, 2025.

In the interest of our customers' safety, and as required by federal law, you may sell but **not deliver** any affected motorcycles until the recall remedy is complete. **Please refer to *H-Dnet / My Toolbox / Warranty Campaign Center*. Select "Safety Campaign Open VIN list," then select "0638" Campaigns to view the VIN list.**

In accordance with federal regulations administered by the National Highway Traffic Safety Administration (NHTSA) and other appropriate market-specific government agencies, Harley-Davidson or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

If you have any questions related to this recall, you can contact us at:

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact your regional office

We take pride in the quality standards and controls we employ in our drive to lead the industry and deliver the world's most desirable motorcycles. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0638

Key Dates:

- Between April 10 and April 17, 2025 – Dealer Communication and Service Bulletin released.
- Between April 17 and April 24, 2025 – Owner Letters mailed.
- Recall kits will be available for order beginning on April 10, 2025.

Table 1 – Fairing Lower Accessory Kits

Part Number	Description
57100511EZG	Fairing Lowers - Blue Streak
57100504EXV	Fairing Lowers - Copperhead
57100504EWN	Fairing Lowers - Dark Platinum
57100511EXY	Fairing Lowers - Legendary Orange
57100511EZK	Fairing Lowers - Poison Berry Fade
57100511EZM	Fairing Lowers - Raven Fade

57100511EWP	Fairing Lowers - Whiskey Neat
57100504DH	Fairing Lowers – Vivid Black
57100505	Fairing Lowers - Primed/Paintable

Table 2 – Inverted Fork Accessory Kits

Part Number	**Description**
45400392	Screamin’ Eagle / Öhlins Inverted Fork Legs, Black
45400393	Screamin’ Eagle / Öhlins Inverted Fork Legs, Gold