

[REDACTED]

From: [REDACTED]
Sent: Thursday, January 30, 2025 10:24 AM
To: [REDACTED]
Cc: [REDACTED] L.
Subject: TP1 Hub Recall
Attachments: RDCONL-25E005-3032 (Owner Letter)(78983765.1).pdf; Timken_Distributor Notification Letter_(78934459.2)_[REDACTED].pdf

Importance: High

Good Morning [REDACTED] ...Please see the below & attached information:

"In an overabundance of caution, The Timken Company notified the Nation Highway Transportation Association of potential defective commercial vehicle wheel hub assembly. Per requirements at National Highway Administration, The Timken Company is required to notify you of our action to recall TP1HUBA and issue the attached notification. Please see the enclosed recall notification. Our records reflect that you have already received the recall remedy for all parts in your inventory that are subject to this notice. Please kindly review your inventory to confirm that, and do let us know if any recalled parts remain in your inventory that have not already been inspected by Timken."

[REDACTED]

The Timken Corporation | Stronger. By Design.





Timken® Wheel Hub

IMPORTANT SAFETY RECALL ACTION REQUIRED

January 29, 2025

VIA FIRST CLASS MAIL

[REDACTED]
[REDACTED]
[REDACTED]

Re: The Timken Company, NHTSA Recall # 25E-005

[REDACTED]:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Timken Company (“Timken”) has decided that a defect which relates to motor vehicle safety exists in certain Model TP1HUBA Timken Wheel Hubs. The wheel hubs subject to this notice were sold between November 1, 2024, and December 31, 2024.

Our records indicate that you have received wheel hub assemblies subject to this notice.

Timken is conducting this recall because the oil plug ports in certain wheel hubs may not have been threaded correctly by Timken’s supplier. If the oil plug port is not threaded correctly, oil may leak out, which can result in wheel bearing seizure, or wheel separation, increasing the risk of a vehicle crash. A wheel experiencing this issue may first exhibit oil leakage and develop noise/vibration/harshness.

Given this issue, Timken is recalling the subject wheel hubs. At no charge to the customer, we will inspect all oil plug ports in the wheel hubs that are subject to this notice and replace all wheel hubs containing incorrectly threaded oil plug ports with wheel hubs containing correctly threaded oil plug ports. The recall remedy is available immediately.

Timken needs your assistance to search your inventory for any recalled parts that remain in your inventory, and to send the notice appended as Attachment A, using the envelope enclosed as Attachment B, to any end users to whom you have sold the recalled

components within five working days of your receipt of this letter. If you sold any recalled components to dealers, distributors or other installers, please send them a copy of this letter along with its attachments within five working days of your receipt of this letter.

If you identify any parts in your inventory that are subject to this notice, please contact Timken at 1-866-984-6536 so that we can arrange for an inspection and, if needed, replacement of the recalled parts.

Please note that it is a violation of Federal law to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification until the issue described in this notice has been remedied. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret this inconvenience. We at Timken are committed to the highest standards of safety and product quality, and our interest is in your satisfaction with our equipment. We look forward to working with you to enable this recall to be completed in a timely manner with minimal disruption to your customers. Thank you.

Sincerely,

The Timken Company



Timken® Wheel Hub

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At no charge to you, we will inspect all oil plug ports in the wheel hubs that are subject to this notice and replace all wheel hubs containing incorrectly threaded oil plug ports with wheel hubs containing correctly threaded oil plug ports. **Please bring your vehicle to a dealership or service center near you for an inspection and replacement, as needed.** Please direct the dealership/service center to contact Timken at 1-866-984-6536 to arrange for a remedy. The inspection and replacement will take approximately 1-2 hours.

Should you have any questions, please call 1-866-984-6536.

All recalled components are under warranty and no customers have incurred pre-notification expenses.

In the event you believe we have failed or are unable to provide the offered remedy without charge to you within sixty (60) days after you seek a recall remedy, you may so notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE,

Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

We regret this inconvenience. We at Timken are committed to the highest standards of safety and product quality, and our interest is in your safety and satisfaction with your equipment. Thank you.

Sincerely,

The Timken Company