



01/17/2025

New Safety Recall Advanced Communication – 02C

FCA US LLC (FCA US) has announced an equipment safety recall on certain Mopar Power Transfer Units (PTU) part numbers 68307403AC intended for use with 2014-2018 (KL) Jeep Cherokee vehicles and 68333255AA intended for use with 2019 (KL) Jeep Cherokee vehicles.

Parts identified as being involved in this campaign should be held pending further instruction from Mopar. **Stop sale is in effect for the above-identified parts.**

IMPORTANT: Some of the involved parts may be in dealer inventory. It is a violation of Federal law for a dealer to deliver/sell any parts included in this recall.

REASON FOR THIS SAFETY RECALL

Some Power Transfer Units ("PTUs") may not have a fully seated input shaft snap ring.

An input shaft ring that is not fully seated may allow uncontrolled movement of the input shaft inward. Uncontrolled movement leads to the potential for wear to the range shift sleeve, spline damage, and / or range fork damage which can cause an unexpected loss of motive power or loss of PARK function while stationary. Customers may notice a Service 4WD message, noise, vibration or change in drive quality. A loss of motive power can cause a vehicle crash without prior warning. A loss of PARK function can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected equipment. The remedy is under development. Dealers will be notified of the launch of this safety recall by way of established communication methods. The timing of the recall remedy is unknown at this time.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC