



NHTSA Notification Number: 25C002

IMPORTANT SAFETY RECALL NOTICE

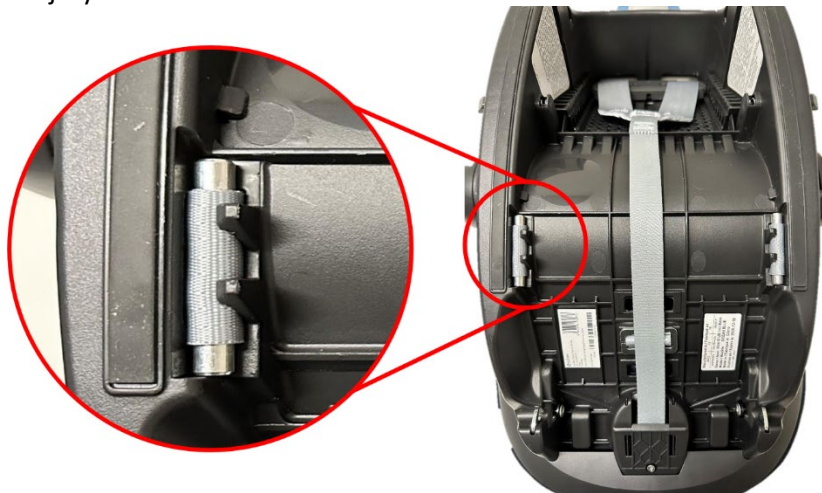
Dear valued CYBEX retailer,

CYBEX is dedicated to ensuring the highest standards of safety and continuous product improvement. In cooperation with NHTSA, CYBEX is issuing a recall of select Aton G and Aton G Swivel child restraint systems and associated travel systems manufactured between February 20, 2023, and May 10, 2024.

CYBEX has identified that certain actions can allow the harness anchor pin to dislodge on Aton G infant car seats made before May 10th, 2024, when the seat is not in use. If the seat is slid or scraped over a sharp edge (like a table or countertop) or possibly the edge of the Aton G Swivel Base, the harness anchorage hooks can bend. This bending can cause the harness anchor pin to dislodge when the seat is not in use.

Key Points:

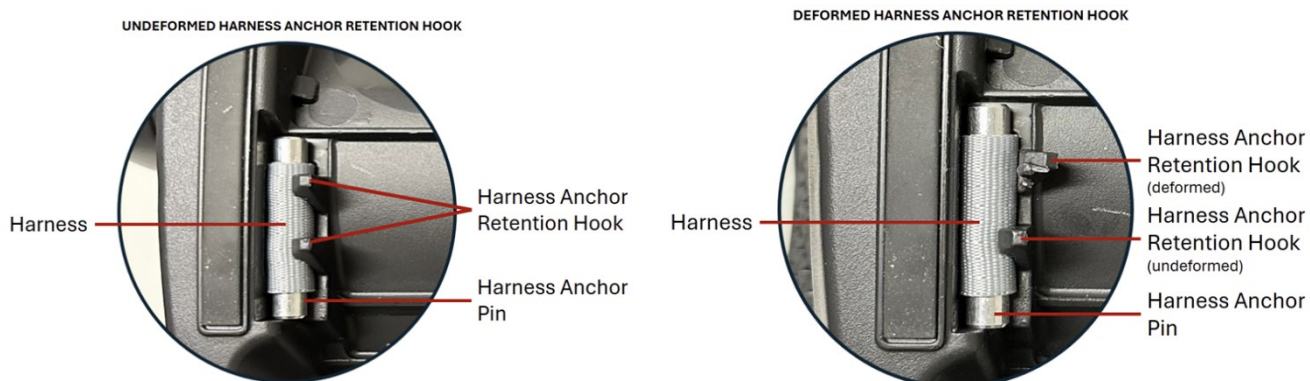
- When a child is secured in the harness, the anchor cannot come loose.
- If the anchor hooks are bent, the harness strap can detach when not in use.
- Caregivers will notice any harness detachment when securing a child and checking harness tightness.
- If the harness anchor pin is missing, the harness will detach from the seat at the hip anchor. In the event of a vehicle crash, the detached harness would not properly restrain the occupant, increasing the occupant's risk of injury





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The affected infant car seats have model numbers listed in the table below and were **manufactured before May 10, 2024**. The model number and date of manufacture are printed on a label on the bottom of the seat.

AFFECTED MODELS

Model Number	Product Name
522001441	Aton G
522001443	
522001445	
522001447	
522004777	
522004779	
522004167	Aton G Swivel
522004169	
522004171	
522004173	
522005099	
522004781	
522004783	EOS and Aton G Travel System
522003793	
522003795	
522003797	
522003799	
522003897	EOS and Aton G Swivel Travel System
522004805	
522005355	



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REMEDY

If you have any inventory of the impacted model numbers listed above within the date code of the recall, please STOP selling impacted infant car seats immediately and notify your sales representative. CYBEX will provide you and any consumers of affected Aton G and Aton G Swivel CRS manufactured before May 10th, 2024, with a free remedy kit on or about April 4, 2025. This kit includes a device that locks the harness and the harness anchor pin in place, even if the harness anchor retention hooks are bent, along with instructions on how to install the device.

While waiting for the remedy kit, caregivers can continue to use the Aton G and Aton G Swivel infant car seats if they follow these steps:

- Before each use, check the harness anchor retention hooks for any damage.
- If any hooks are bent away from the harness anchor pin, do not use the seat and contact CYBEX immediately for assistance.

Owners should not return the infant car seat to you or any other retailer. For any additional questions about the recall, please direct consumers to CYBEX Customer Service at 1-877-242-5676 or visit: CYBEX Safety Notices & Recalls.

Attached to this email is the required Retailer Poster for notification in your store. Please keep this notice posted until September 1, 2025. Please reach out with any questions.

CYBEX designs, engineers, and tests its products with safety as our number one priority. We place great importance on your trust in us, and we apologize for any inconvenience or concern this matter has caused for you and your customers.

Sincerely,

Janine Hokanson
Vice President of Sales