



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V913

Manufacturer Name: Gillig, LLC

Submission Date: Jul 09, 2026

NHTSA Recall No.: 25V913

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Gillig, LLC

Address: 451 Discovery Drive
LIVERMORE CA, 94551

Total number of potentially involved: 97

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 GILLIG LOW FLOOR

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Sep 05, 2025 - Nov 11, 2025

Number of potentially involved: 97

Descriptive Information:

The fasteners of the rear axle upper torque rods may not be torqued to manufacturer specifications.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Gillig has determined that the fasteners of the rear axle upper torque rods of a limited population of transit buses may not have been torqued to the appropriate manufacturer specifications during the vehicle production process.

This condition may potentially result in structural damage to the axle components and affect vehicle control, thus increasing the risk of a crash.

As a result of the above, Gillig has decided to voluntarily initiate a safety recall campaign of the vehicle population that may be affected by the issue.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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Potential risk for component damage, reduced stability and control of the vehicle and crash.

Description of the cause:

Fastener torque out of specifications due to insufficient process control.

Identification of any warning that can occur:

GILLIG is not aware of any early warning to the driver that could provide effective risk mitigation.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Fastener

Component Description: Torque rod bolt nut

Component Part Number: Drawing# 10-79083

Chronology

12/02/2025 Gillig received a notification about a loose rod fastener on a customer vehicle. This event triggered an internal investigation to determine the potential root cause.

12/05/2025 From the inspection of the vehicle manufacturing records, GILLIG internal quality determined a potential issue caused by an insufficient torque process control at one of the vehicle manufacturing stations.

Between 12/05 and 12/18/2025 the rear upper torque rod fasteners on the vehicles still on the production line and pre-delivery lot were inspected to confirm the outcome of the initial root cause analysis.

12/19/2025 GILLIG Safety Committee determined the defect is safety related and decided to file a formal safety recall with NHTSA.

Related NHTSA Recall Number:

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Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

All affected owners will be notified of the recall. All rear upper torque rod fasteners affected by the issue will be replaced at no cost to the customer and torqued to the appropriate specifications. Pursuant to 49 CFR 577.11(e), Gillig requests to be exempted from providing a pre-notification reimbursement plan. Pre-notification product failures would have been addressed under the terms of GILLIG's warranty.

How remedy component differs from recalled component:

The remedy will consist of a new set of original fasteners, installed and torqued to the manufacturer specifications.

Identify how/when recall condition was corrected in production:

Starting on the date the defect was discovered, all undelivered vehicles were held at the factory and corrected. The installation personnel of the affected workstation were re-trained to ensure the installation instructions are understood and consistently implemented.

Reimbursement Plan

Description of reimbursement program:

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Gillig plans to notify all the affected owners as soon as NHTSA approves the draft letters.

Planned Dealer Notification Date: ☒ No Dealers

Planned Interim Owner Notification Date: Jan 30, 2026 - Jan 30, 2026 ☐ No Owners

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Planned Remedy Owner Notification Date: Jan 30, 2026 - Jan 30, 2026 ☐ Phased Recall

Date when VIN will be searchable: