



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V908

Manufacturer Name: Volvo Car USA, LLC

Submission Date: Dec 23, 2025

NHTSA Recall No.: 25V908

Manufacturer Recall No.: R10333

Manufacturer Information

Population

Manufacturer Name: Volvo Car USA, LLC

Address: 1800 Volvo Place
Mahwah NJ, 07430

Total number of potentially involved: 413,151

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 VOLVO EC40

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: Mar 28, 2024 - Apr 23, 2024

Number of potentially involved: 8

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non-recalled products with new software. This recall affects certain model year 2025 EC40 vehicles.

Vehicle 2: 2022-2024 VOLVO C40BEV

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: Oct 19, 2021 - Mar 05, 2024

Number of potentially involved: 12,234

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ

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from non- recalled products with new software. This recall affects certain model year 2022-2024 C40 vehicles.

Vehicle 3: 2025-2025 VOLVO EX40

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: Mar 27, 2024 - Mar 20, 2025

Number of potentially involved: 1,398

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2025 EX40 vehicles.

Vehicle 4: 2021-2025 VOLVO XC40

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 08, 2020 - Apr 18, 2025

Number of potentially involved: 86,995

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2021-2025 XC40 vehicles.

Vehicle 5: 2023-2025 VOLVO XC90

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: May 30, 2022 - Apr 11, 2025

Number of potentially involved: 116,184

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Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2023-2025 XC90 vehicles.

Vehicle 6: 2022-2025 VOLVO XC60

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: May 20, 2021 - Apr 11, 2025

Number of potentially involved: 154,262

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2022-2025 XC60 vehicles.

Vehicle 7: 2022-2025 VOLVO V90CC

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: Jun 01, 2020 - Apr 10, 2025

Number of potentially involved: 2,563

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2022-2025 V90CC vehicles.

Vehicle 8: 2022-2022 VOLVO V90

Product Category: Light Vehicles

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Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: Oct 14, 2021 - Oct 14, 2021

Number of potentially involved: 1

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2022 V90 vehicles.

Vehicle 9: 2022-2025 VOLVO S90

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: Jun 08, 2021 - Jan 25, 2025

Number of potentially involved: 5,207

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2022-2025 S90 vehicles.

Vehicle 10: 2023-2025 VOLVO V60CC

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: May 16, 2022 - Apr 18, 2025

Number of potentially involved: 6,726

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ

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from non- recalled products with new software. This recall affects certain model year 2023-2025 V60CC vehicles.

Vehicle 11: 2023-2025 VOLVO V60

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: May 12, 2022 - Jun 28, 2024

Number of potentially involved: 1,621

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2023-2025 V60 vehicles.

Vehicle 12: 2023-2025 VOLVO S60

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion:

Production Dates: Jun 24, 2022 - Jun 21, 2024

Number of potentially involved: 25,952

Descriptive Information:

The recall population is determined by the start of production of cars with ICUP (Google-built-in infotainment systems) and the end break point is the introduction of new IHU SW in the plant with model year 2026, April 21st, 2025. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed. Recall products differ from non- recalled products with new software. This recall affects certain model year 2023-2025 S60 vehicles.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The rear-view camera image does not show during the start of each backing event.

FMVSS1: 111 - Rear visibility

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FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the rear-view camera image does not show during a backing event, the customers' rear visibility could be limited. Limited access to the rear-view camera in a backing event increases the risk of a crash.

Description of the cause:

Camera image rendering failure, camera link setup, and software system performance.

Identification of any warning that can occur:

In case the camera image is not accessible during a backing event, the center display will show "Camera is temporarily not available".

Park assist warnings, rear automatic braking and cross traffic alert will still be functional if the vehicle is equipped with those features, which will automatically stop the car if obstacle is detected.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Volvo Car Corporation

Address: Gunnar Engellaus Vag 8
Gothenburg Foreign States, 41878

Country: Sweden

Involved Components

Component Name 1: Software

Component Description: Total Upgrade

Component Part Number:

Chronology

- | | |
|--|------------|
| A. Considered as a critical concern by CCMT* | 2025-12-19 |
| B. Field Service Action decision confirmed by Volvo Car Corporation | TBD |
| C. Condition detected by? (Market VR**, internal, inspection, testing) | Market VR |

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D. Number of VR with the condition, reported to Volvo Cars from NSC? TBD

E. Total number of cars included in VRs concerning the condition? TBD

F. Implementation date of Field Service Action TBD

**Critical Concern Management Team, ** vehicle reports*

Extended Chronology of event:

On July 7th 2025 Volvo Cars initiated a technical investigation based on customer complaints on the rear-view camera to conclude customer symptom, root cause etc.

On December 19th 2025 the technical investigation was completed, the CCMT team took the decision to start preparation to launch a recall.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software, Software OTA

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

To remedy affected vehicles, Volvo Cars is planning for a new software release at the end of the first quarter of 2026. When the software is available Volvo Cars will perform a software upgrade to all affected vehicles. This recall now replaces previous NHTSA recall 25V282. Vehicles previously repaired under that recall will need to have the new remedy performed.

How remedy component differs from recalled component:

New Software

Identify how/when recall condition was corrected in production:

New Software will be released.

Reimbursement Plan

Description of reimbursement program:

If the customer had previously paid for this repair to be performed, prior to receiving the customer notification letter, the customer may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please refer to Volvo Customer Support and reference recall action R10333.

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Recall Schedule

Description of recall schedule:

Remedy Notices

Planned Dealer Notification Date: Dec 23, 2025 - Dec 23, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Feb 16, 2026 - Feb 16, 2026☐ Phased Recall**Date when VIN will be searchable:** Feb 16, 2026