



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V902

Manufacturer Name: Corp. Micro Bird, Inc.

Submission Date: Dec 19, 2025

NHTSA Recall No.: 25V902

Manufacturer Recall No.: 25-119-PUC

Manufacturer Information

Population

Manufacturer Name: Corp. Micro Bird, Inc.

Address: 3000, Rue Girardin
Drumondville, Quebec FS,
J2E 0A1

Total number of potentially involved: 10

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2026 Micro Bird G5E

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Electric Battery Power

Production Dates: Feb 21, 2024 - Sep 03, 2025

Number of potentially involved: 8

Descriptive Information:

In certain transit electric vehicles equipped with a Shanghai OE power steering pump, the pump may fail to start upon turning the vehicle key to ignition or may shutdown during operation

Vehicle 2: 2018-2019 Micro Bird G5E

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: May 23, 2018 - Jan 28, 2021

Number of potentially involved: 2

Descriptive Information:

In certain transit electric vehicles equipped with a Shanghai OE power steering pump, the pump may fail to start upon turning the vehicle key to ignition or may shutdown during operation

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Defect / Noncompliance Description

Description of the defect or noncompliance:

The power steering pump may fail to start upon turning the vehicle key to ignition or may shutdown during operation

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the power steering pump stops working, the power steering assist system of the vehicle becomes inactive, rendering the steering harder and increasing the risks of a crash

Description of the cause:**Identification of any warning that can occur:**

Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:** Shanghai OE Industrial Co., Ltd**Address:** Room 602, Building 9, NO.1789
South Hongmei Road, Minghang
Shanghai Foreign States**Country:** China

Involved Components

Component Name 1: Power Steering Pump**Component Description:** Power Steering Pump**Component Part Number:**

Chronology

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Claims were received by the service department from customers, starting in March 19, 2025, regarding hard steering. The power steering pumps were replaced by new ones while the issue was analysed to determine the root cause.

After analysis, it was determined that the firmware controlling the pump was in cause. It was decided on December 17, 2025 to recall the electric vehicles equipped with the EHPS-30AOEPS31 power steering pump from Shanghai OE, so their firmware may be updated.

Micro Bird is not aware of any incidents regarding this defect

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Micro Bird Corporation will provide an updated firmware and means to install it to mitigate this recall at no charge. It will be the responsibility of the bus owners to have their vehicle(s) inspected and corrected by a Micro Bird dealer. The dealer will update the firmware controlling the power steering pump.

Owners who have incurred costs to obtain a remedy for the defect addressed by this recall campaign in advance of notification and have not already submitted a claim on warranty, may submit their claims to Micro Bird Corporation. Reimbursement, in part or in full, will be provided upon approval of the claim

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

Owners will contact dealers to have the firmware of their vehicle updated. It will not be possible to have the firmware updated by a third party

Period of reimbursement:

The period of reimbursement is not limited in time

Costs to be reimbursed:

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Micro Bird will reimbursed labor costs

Address for reimbursement claims:

3000 rue Girardin
Drummondville Foreign States, J2E 0A1

Recall Schedule

Description of recall schedule:

Micro Bird Corporation will notify dealers via emails and written notifications will be sent to recalled vehicles owners

Planned Dealer Notification Date: Jan 19, 2026 - Jan 23, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Feb 11, 2026 - Feb 17, 2026 Phased Recall

Date when VIN will be searchable: