



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V902

**Manufacturer Name:** Corp. Micro Bird, Inc.

**Submission Date:** Jan 28, 2026

**NHTSA Recall No.:** 25V902

**Manufacturer Recall No.:** 25-119-PUC

### Manufacturer Information

### Population

**Manufacturer Name:** Corp. Micro Bird, Inc.

**Address:** 3000, Rue Girardin  
Drumondville, Quebec FS,  
J2E 0A1

**Total number of potentially involved:** 10

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2024-2026 Micro Bird G5E

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Transit Bus

**Fuel / Propulsion:** Electric Battery Power

**Production Dates:** Feb 21, 2024 - Sep 03, 2025

**Number of potentially involved:** 8

**Descriptive Information:**

In certain transit electric vehicles equipped with a Shanghai OE power steering pump, the pump may fail to start upon turning the vehicle key to ignition or may shutdown during operation

**Vehicle 2:** 2018-2019 Micro Bird G5E

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:** Electric Battery Power

**Production Dates:** May 23, 2018 - Jan 28, 2021

**Number of potentially involved:** 2

**Descriptive Information:**

In certain transit electric vehicles equipped with a Shanghai OE power steering pump, the pump may fail to start upon turning the vehicle key to ignition or may shutdown during operation

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## Defect / Noncompliance Description

### Description of the defect or noncompliance:

The power steering pump may fail to start upon turning the vehicle key to ignition or may shutdown during operation

**FMVSS1:**

**FMVSS2:**

### Description of the safety risk, including crash, fire, death, injury:

If the power steering pump stops working, the power steering assist system of the vehicle becomes inactive, rendering the steering harder and increasing the risks of a crash

### Description of the cause:

### Identification of any warning that can occur:

## Component Manufacturer

### Tier of Supplier:

### Supplier Type:

**Name:** Shanghai OE Industrial Co., Ltd

**Address:** Room 602, Building 9, NO.1789  
South Hongmei Road, Minghang  
Shanghai Foreign States

**Country:** China

## Involved Components

**Component Name 1:** Power Steering Pump

**Component Description:** Power Steering Pump

**Component Part Number:**

## Chronology

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Starting on March 19, 2025, claims were received by the After-Sale service department from customers who reported a loss of power in the steering-assist system. At first, the power steering pump was identified as the most probable source of the problem and consequently, from March to December 2025, the power steering pumps were replaced in each of the 25 vehicles for which a claim had been submitted, without recurrence of the problem after replacement. In parallel, analysis and tests were conducted to conclusively determine the root cause of the problem; the intermittent character of the defect and the incapacity to satisfyingly and repeatedly reproduce the problem impacted negatively the time required to reach a conclusion.

After analysis, it was determined that the firmware controlling the pump was in cause. It was decided on December 17, 2025 to recall the electric vehicles equipped with the EHPS-30AOEPS31 power steering pump from Shanghai OE, so their firmware may be updated.

Micro Bird is not aware of any incidents regarding this defect

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:**

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Micro Bird Corporation will provide an updated firmware and means to install it to mitigate this recall at no charge. It will be the responsibility of the bus owners to have their vehicle(s) inspected and corrected by a Micro Bird dealer. The dealer will update the firmware controlling the power steering pump.

Owners who have incurred costs to obtain a remedy for the defect addressed by this recall campaign in advance of notification and have not already submitted a claim on warranty, may submit their claims to Micro Bird Corporation. Reimbursement, in part or in full, will be provided upon approval of the claim

**How remedy component differs from recalled component:**

**Identify how/when recall condition was corrected in production:**

## Reimbursement Plan

**Description of reimbursement program:**

Owners will contact dealers to have the firmware of their vehicle updated. It will not be possible to have the firmware updated by a third party

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**Period of reimbursement:**

The period of reimbursement is not limited in time

**Costs to be reimbursed:**

Micro Bird will reimbursed labor costs

**Address for reimbursement claims:**

3000 rue Girardin  
Drummondville Foreign States, J2E 0A1

### Recall Schedule

**Description of recall schedule:**

Micro Bird Corporation will notify dealers via emails and written notifications will be sent to recalled vehicles owners

**Planned Dealer Notification Date:** Jan 19, 2026 - Jan 23, 2026

No Dealers

**Planned Interim Owner Notification Date:**

No Owners

**Planned Remedy Owner Notification Date:** Feb 11, 2026 - Feb 17, 2026

Phased Recall

**Date when VIN will be searchable:**