



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V878

Manufacturer Name: General Motors, LLC

Submission Date: Dec 18, 2025

NHTSA Recall No.: 25V878

Manufacturer Recall No.: N252530690

Manufacturer Information

Population

Manufacturer Name: General Motors, LLC
Address: 29427 Louis Chevrolet
Road
MAIL CODE 480-210-2V
WARREN MI, 48093

Total number of potentially involved: 81,177

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 CHEVROLET EQUINOX EV

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Apr 07, 2025 - Dec 16, 2025

Number of potentially involved: 21,640

Descriptive Information:

Manufacturing records were used to determine the affected vehicles.

This recall only involves Chevrolet Equinox electric vehicle (EV) models. Other Chevrolet Equinox models are not included in this recall. Vehicles produced outside of the suspect manufacturing window are not included in this recall.

Vehicle 2: 2025-2025 CHEVROLET EQUINOX EV

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Jul 22, 2024 - Aug 12, 2025

Number of potentially involved: 59,537

Descriptive Information:

Manufacturing records were used to determine the affected vehicles.

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This recall only involves Chevrolet Equinox electric vehicle (EV) models. Other Chevrolet Equinox models are not included in this recall.

Defect / Noncompliance Description

Description of the defect or noncompliance:

General Motors has decided that certain 2025 to 2026 model year Chevrolet Equinox EV vehicles potentially fail to conform to Section S5.4 of Federal Motor Vehicle Safety Standard (FMVSS) No. 141, "Minimum Sound Requirements for Hybrid and Electric Vehicles." The pedestrian alert sound system in these vehicles may have an incorrect software calibration and may not produce exterior sound at the required relative volume when the vehicle is travelling from stationary to 10 km/h (6.2 mph).

FMVSS1: 141 - Minimum Sound Requirements for Hybrid and Electric Vehicles

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Under some conditions pedestrians may not be able to determine by sound whether an approaching vehicle is speeding up or slowing down, increasing the risk of injury to pedestrians.

Description of the cause:

The sound volume in these vehicles can vary and fall under the relative volume changes required by FMVSS 141 when travelling from stationary to 10 km/h.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: MODULE, PEDESTRIAN SND ALERT

Component Description: Pedestrian Alert Sound Control Module

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Component Part Number: 13553593

Chronology

On September 30, 2025, a GM engineer submitted a report to GM's Speak Up For Safety (SUFS) program following GM internal testing of a 2025 Chevrolet Equinox EV that failed the requirements of FMVSS 141 section 5.4, which dictates the relative volume change when a vehicle travels from stationary to 10 km/h. This testing related to GM's internal investigation of the condition at issue in NHTSA recall 25V639. GM opened a product investigation on November 18, 2025.

GM's investigation determined that, while the software calibrations used for 2025 and 2026 model year differ, both versions of the software may not meet the requirement for relative change in volume when travelling from stationary to 10 km/h. The 2025 and 2026 model year calibrations differ from the calibration used for 2024 vehicles and the calibration used to remedy 2024 vehicles under NHTSA recall 25V639.

On December 11, 2025, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a noncompliance recall. GM is not aware of any field incidents related to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software OTA, Software

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

GM will update the vehicle's body control module (BCM) software. For vehicles that are capable of receiving software changes using wireless over-the-air (OTA) technology, owners who have accepted applicable terms and conditions will have the opportunity to accept these software changes via OTA without having to bring their vehicle to a dealership. Alternatively, all owners may have the updates performed at a GM dealer.

How remedy component differs from recalled component:

The correct BCM software calibrations for the acoustic vehicle alerting system will provide the intended relative volume change to meet FMVSS 141 requirements.

Identify how/when recall condition was corrected in production:

Production at GM's assembly plant was scheduled for a temporary stop on December 16, 2025. The revised software calibrations will be implemented when production resumes in January 2026.

Reimbursement Plan

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Description of reimbursement program:

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

Period of reimbursement:**Costs to be reimbursed:****Address for reimbursement claims:**

Recall Schedule

Description of recall schedule:

Dealers will be notified on December 18, 2025. Customer notification is estimated to begin on February 2, 2026.

Planned Dealer Notification Date: Dec 18, 2025 - Dec 18, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Feb 02, 2026 - Feb 02, 2026 Phased Recall

Date when VIN will be searchable: Dec 18, 2025