



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V876

**Manufacturer Name:** Rollx Vans

**Submission Date:** Dec 17, 2025

**NHTSA Recall No.:** 25V876

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Rollx Vans

**Address:** 6591 West Hwy 13  
Savage MN, 55378

**Total number of potentially involved:** 86

**Estimated percentage with defect:** 2%

### Vehicle Information

**Vehicle 1:** 2025-2025 GMC YUKON

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** May 22, 2025 - Oct 24, 2025

**Number of potentially involved:** 1

**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 2:** 2025-2025 GMC SIERRA 1500

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** May 22, 2025 - Oct 24, 2025

**Number of potentially involved:** 1

**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 3:** 2023-2023 CHEVROLET EXPRESS 2500

**Product Category:** Light Vehicles

**Part 573 Safety Recall Report****25V876****Product Type:****Fuel / Propulsion:****Production Dates:** May 22, 2025 - Oct 24, 2025**Number of potentially involved:** 1**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 4:** 2019-2025 FORD TRANSIT**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** May 22, 2025 - Oct 24, 2025**Number of potentially involved:** 6**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 5:** 2016-2017 TOYOTA SIENNA**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** May 22, 2025 - Oct 24, 2025**Number of potentially involved:** 2**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 6:** 2015-2015 HONDA ODYSSEY**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** May 22, 2025 - Oct 24, 2025**Number of potentially involved:** 1**Descriptive Information:**

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Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 7:** 2011-2015 CHRYSLER TOWN AND COUNTRY

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** May 22, 2025 - Oct 24, 2025

**Number of potentially involved:** 3

**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 8:** 2011-2011 FORD E-250

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** May 22, 2025 - Oct 24, 2025

**Number of potentially involved:** 1

**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 9:** 2022-2025 CHRYSLER VOYAGER

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** May 22, 2025 - Oct 24, 2025

**Number of potentially involved:** 6

**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 10:** 2024-2025 TOYOTA SIENNA HYBRID

**Product Category:** Light Vehicles

**Part 573 Safety Recall Report****25V876****Product Type:****Fuel / Propulsion:****Production Dates:** May 22, 2025 - Oct 24, 2025**Number of potentially involved:** 2**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 11:** 2010-2020 Dodge Grand Caravan**Product Category:****Product Type:** Passenger Car**Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** May 22, 2025 - Oct 24, 2025**Number of potentially involved:** 6**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 12:** 2019-2025 RAM Promaster**Product Category:****Product Type:** Passenger Car**Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** May 22, 2025 - Oct 24, 2025**Number of potentially involved:** 6**Descriptive Information:**

Vehicle may have been delivered with equipment included effected by the 25E063 recall.

**Vehicle 13:** 2017-2025 Chrysler Pacifica**Product Category:****Product Type:** Passenger Car**Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** May 22, 2025 - Oct 24, 2025**Number of potentially involved:** 50**Descriptive Information:**

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Vehicle may have been delivered with equipment included effected by the 25E063 recall.

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

Delivered vehicles may be equipped with a retractor that does not lock.

### FMVSS1:

### FMVSS2:

### Description of the safety risk, including crash, fire, death, injury:

An unlocked retractor cannot properly secure a wheelchair, putting the passenger at risk of serious injury or death during normal driving, emergency maneuvers, or a crash.

### Description of the cause:

Binding of the automatic release function caused by friction between internal components.

### Identification of any warning that can occur:

An unlocked retractor is detectable when performing standard functional inspection, pre-trip inspection or observed abnormal wheelchair movement per Q Straint User and Care Manual.

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:** Other

**Name:** Q'Straint

**Address:** 4031 NE 12th Terrace  
Oakland Park FL, 33334

**Country:** United States

## Involved Components

**Component Name 1:** Retractor

**Component Description:** QRT-DELUXE, Auto Release, Auto Retract

**Component Part Number:** Q8-6200

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**Component Name 2:** Retractor

**Component Description:** ART-MAX, Auto Release, Auto Retract

**Component Part Number:** Q8-6209

## Chronology

Q'Straint sent a notification letter to Rollx Vans in October 2025 to inform us of the recall. At that time, the recipient did not believe Rollx Vans was affected because the part number we purchase from Q'Straint did not match the part number listed in the recall notification.

On November 12, 2025, our Sales Manager discovered the Q'Straint recall online and immediately notified the President and Service Manager. All inventory was promptly quarantined and inspected, and it was verified that no inventory was affected. A list of customers who may have been impacted by the recall was compiled, and Q'Straint-supplied notification letters were sent to the affected customers.

Following further discussions with NHTSA, we continued to investigate the recall. On December 12, 2025, we confirmed the affected orders with Q'Straint. In addition to the previously distributed Q'Straint notification letter, Rollx Vans will issue its own recall notice to affected customers.

**Related NHTSA Recall Number:** 25E063

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

The Q Straint customer letter has been sent out notifying customers to inspect and remove any retractors with the part number, lot number and lot identification listed. Suspect retractors will be replace by Q'Straint at no charge.

**How remedy component differs from recalled component:**

Remedy components will have a different Lot Number and Lot Identification and will not exhibit the defect.

**Identify how/when recall condition was corrected in production:**

All inventory was inspected and verified that the current retractors were not part of Q'Straint recall 25E063.

## Reimbursement Plan

**Part 573 Safety Recall Report****25V876****Description of reimbursement program:**

Q'Straint will replace suspect component at no charge.

**Period of reimbursement:**

5/22/25-10/24/25

**Costs to be reimbursed:****Address for reimbursement claims:**4031 NE 12th Terrace  
Oakland Park FL, 33334**Recall Schedule****Description of recall schedule:**

Notification letters will be sent to all affected customers beginning on January 19, 2026. The letters will include all relevant recall information and clear instructions on how to obtain a remedy.

**Planned Dealer Notification Date:** No Dealers**Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** Jan 19, 2026 - Feb 02, 2026 Phased Recall**Date when VIN will be searchable:**