



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V874

Manufacturer Name: Kia America, Inc.

Submission Date: Dec 17, 2025

NHTSA Recall No.: 25V874

Manufacturer Recall No.: SC359

Manufacturer Information

Population

Manufacturer Name: Kia America, Inc.

Address: 111 Peters Canyon Road
Irvine CA, 92606

Total number of potentially involved: 5,046

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2023-2025 KIA SPORTAGE PHEV

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Plug-In Hybrid

Production Dates: May 02, 2023 - Jul 04, 2025

Number of potentially involved: 746

Descriptive Information:

Certain 2023-2025 model year Sportage Plug-in Hybrid (PHEV) X-line vehicles manufactured from May 2, 2023 through July 4, 2025 equipped with certain 4.2" instrument cluster screens and a Genuine Kia tow hitch harness accessory (746 units).

The recall population was determined by a review of vehicle production, vehicle distribution and accessory part sales records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 2: 2024-2025 KIA SPORTAGE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jul 11, 2023 - Apr 28, 2025

Number of potentially involved: 4,300

Descriptive Information:

Certain 2024-2025 model year Sportage X-line vehicles manufactured from July 11, 2023 through April 28, 2025 equipped with certain 4.2" instrument cluster screens and a Genuine Kia tow hitch harness accessory (4,300 units).

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The recall population was determined by a review of vehicle production, vehicle distribution and accessory part sales records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Due to a software logic issue, the tow hitch harness control module may send an abnormal CAN message which can cause certain instrument clusters with a 4.2" screen to reboot while driving. During this rebooting, the cluster will not show information such as the speedometer or telltales for approximately five (5) seconds. As a result, the subject vehicles do not comply with the visibility and illumination requirements of FMVSS 101, §§ S5.1.2 and 5.3.1(b).

FMVSS1: 101 - Control and displays

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A blank instrument cluster does not show certain information such as the speedometer or telltales, thereby increasing the risk of a crash.

Description of the cause:

Software logic error can cause the tow hitch harness control module to send an abnormal CAN message.

Identification of any warning that can occur:

None.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Mobis Parts America

Address: 10550 Talbert Avenue
Fountain Valley CA, 92708

Country: United States

Involved Components

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Component Name 1: TOW HITCH HARNESS

Component Description: Tow Hitch Harness

Component Part Number: DWF67-AC000

Component Name 2: TOW HITCH HARNESS

Component Description: Tow Hitch Harness

Component Part Number: DWF67-AC001

Chronology

See attached document titled "2024-2025MY Sportage and 2023-2025MY Sportage Plug-in Hybrid Instrument Cluster Screen Chronology."

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

All owners of the subject vehicles will be notified of the remedy program by first class mail. The tow hitch harness control module will be replaced with one that has improved software.

Because dealers can install accessories without VIN traceability, Kia will notify all owners of 2024-2025MY Sportage X-line and all 2023-2025MY Sportage Plug-in Hybrid X-line vehicles equipped with certain 4.2" instrument cluster screens regardless of whether their vehicle is known to be equipped with a Genuine Kia tow hitch harness accessory. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

How remedy component differs from recalled component:

The tow hitch harness control module contains improved software logic that does not send an abnormal CAN message.

Identify how/when recall condition was corrected in production:

The 2026MY Sportage vehicles are equipped with different tow hitch harness control modules and not affected by this recall.

Kia issued a stop-sale order on December 10, 2025, affecting unsold Genuine Kia tow hitch harness

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accessory components in parts warehouse and dealer inventory.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

The planned dealer notification begin and end date is December 18, 2025. The planned owner notification begin and end date is February 13, 2026.

Planned Dealer Notification Date: Dec 18, 2025 - Dec 18, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Feb 13, 2026 - Feb 13, 2026 Phased Recall

Date when VIN will be searchable: Dec 31, 2025