



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 25V870

**Manufacturer Name:** Gillig, LLC

**Submission Date:** Dec 16, 2025

**NHTSA Recall No.:** 25V870

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Gillig, LLC

**Address:** 451 Discovery Drive  
LIVERMORE CA, 94551

**Total number of potentially involved:** 4

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2025 2025 GILLIG LOW FLOOR

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Transit Bus

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Jun 05, 2025 - Jul 15, 2025

**Number of potentially involved:** 4

**Descriptive Information:**

GILLIG is recalling a limited population of transit buses due to a defect affecting certain wheelchair locking retractors supplied by company Q'Straint.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Q'Straint issued notification 25E063 regarding a defect affecting certain locking retractors used in wheelchair securement devices, and that may not be able to lock. As a result, GILLIG has decided to voluntarily initiate a safety recall campaign for the vehicle population equipped with these parts.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

An unlocked retractor will not properly secure a wheelchair and may place the passenger at a risk of serious injury or death during emergency maneuvers, or a crash.

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## Description of the cause:

## Identification of any warning that can occur:

GILLIG is not aware of any early warning to the driver that could provide effective risk mitigation.

## Component Manufacturer

**Tier of Supplier:** Tier 2

### Supplier Type:

**Name:** Q'Straint

**Address:**

**Country:** United States

**Tier of Supplier:** Tier 2

**Supplier Type:** OEM

**Name:** Qstraint

**Address:**

**Country:** United States

## Involved Components

**Component Name 1:** QRT-MAX

**Component Description:** Wheelchair Securement Retractor

**Component Part Number:** Q8-6209

**Component Name 2:** QRT-DLX

**Component Description:** Wheelchair Securement Retractor

**Component Part Number:** Q8-6200

## Chronology

11/03/2025 GILLIG was notified by company American Seating of a safety issue affecting wheelchair locking retractors manufactured by Q'Straint. American Seating supplies GILLIG with the securement

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device assembly that includes the defect Q'Straint parts.

12/12/2025 GILLIG completed population analysis and identified four (4) vehicles potentially affected.

12/12/2025 The GILLIG Safety Committee reviewed the issue and decided to file a safety recall with NHTSA.

**Related NHTSA Recall Number:** 25E063

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

The recall campaign will be administered by Q'Straint. GILLIG will notify all vehicle owners involved in the campaign and all affected vehicles will be corrected at no cost to the customer.

**How remedy component differs from recalled component:**

A securement device assembly equipped with a retractor free of defects will be installed in lieu of the defective one.

**Identify how/when recall condition was corrected in production:**

The defect equipment was installed on a limited batch of GILLIG vehicles. There are no other vehicles affected besides those mentioned in this report.

## Reimbursement Plan

**Description of reimbursement program:**

Q'Straint will supply replacement parts at no cost to the customer.

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

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Recall notices will be sent as soon as NHTSA approves the draft letter. GILLIG does not have a dealer network. Therefore, dealer notification is not required for this recall.

**Planned Dealer Notification Date:**

No Dealers

**Planned Interim Owner Notification Date:** Jan 15, 2026 - Jan 15, 2026

No Owners

**Planned Remedy Owner Notification Date:** Jan 15, 2026 - Jan 15, 2026

Phased Recall

**Date when VIN will be searchable:**