



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V870

Manufacturer Name: Gillig, LLC

Submission Date: Dec 18, 2025

NHTSA Recall No.: 25V870

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Gillig, LLC

Address: 451 Discovery Drive
LIVERMORE CA, 94551

Total number of potentially involved: 4

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 2025 GILLIG LOW FLOOR

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jun 05, 2025 - Jul 15, 2025

Number of potentially involved: 4

Descriptive Information:

GILLIG is recalling a limited population of transit buses due to a defect affecting certain wheelchair locking retractors supplied by company Q'Straint.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Q'Straint issued notification 25E063 regarding a defect affecting certain locking retractors used in wheelchair securement devices, and that may not be able to lock. As a result, GILLIG has decided to voluntarily initiate a safety recall campaign for the vehicle population equipped with these parts.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

An unlocked retractor will not properly secure a wheelchair and may place the passenger at a risk of serious injury or death during emergency maneuvers, or a crash.

Part 573 Safety Recall Report

25V870

Description of the cause:

Identification of any warning that can occur:

GILLIG is not aware of any early warning to the driver that could provide effective risk mitigation.

Component Manufacturer

Tier of Supplier: Tier 2

Supplier Type: OEM

Name: Qstraint

Address:

Country: United States

Tier of Supplier: Tier 2

Supplier Type:

Name: Q'Straint

Address:

Country: United States

Involved Components

Component Name 1: QRT-MAX

Component Description: Wheelchair Securement Retractor

Component Part Number: Q8-6209

Component Name 2: QRT-DLX

Component Description: Wheelchair Securement Retractor

Component Part Number: Q8-6200

Chronology

11/03/2025 GILLIG was notified by company American Seating of a safety issue affecting wheelchair locking retractors manufactured by Q'Straint. American Seating supplies GILLIG with the securement

Part 573 Safety Recall Report**25V870**

device assembly that includes the defect Q'Straint parts.

12/12/2025 GILLIG completed population analysis and identified four (4) vehicles potentially affected.

12/12/2025 The GILLIG Safety Committee reviewed the issue and decided to file a safety recall with NHTSA.

Related NHTSA Recall Number: 25E063

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

The recall campaign will be administered by Q'Straint. GILLIG will notify all vehicle owners involved in the campaign and all affected vehicles will be corrected at no cost to the customer.

How remedy component differs from recalled component:

A securement device assembly equipped with a retractor free of defects will be installed in lieu of the defective one.

Identify how/when recall condition was corrected in production:

The defect equipment was installed on a limited batch of GILLIG vehicles. There are no other vehicles affected besides those mentioned in this report.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Recall notices will be sent as soon as NHTSA approves the draft letter. GILLIG does not have a dealer network. Therefore, dealer notification is not required for this recall.

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: Jan 15, 2026 - Jan 15, 2026 No Owners

Part 573 Safety Recall Report

25V870

Planned Remedy Owner Notification Date: Jan 15, 2026 - Jan 15, 2026 Phased Recall

Date when VIN will be searchable: