

U.S. Department of Transportation

National Highway Traffic Safety Administration

# Part 573 Safety Recall Report

25V862

Manufacturer Name: Ford Motor Company

Submission Date: Dec 12, 2025

NHTSA Recall No.: 25V862

Manufacturer Recall No.: 25C68

#### **Manufacturer Information**

#### **Population**

Manufacturer Name: Ford Motor Company

Address: 20000 Rotunda Drive

Mezzanine

Dearborn MI, 48124

Total number of potentially involved: 780

Estimated percentage with defect: 1%

## Vehicle Information

Vehicle 1: 2025-2026 FORD ESCAPE

Product Category: Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Nov 25, 2024 - Nov 03, 2025

Number of potentially involved: 636

**Descriptive Information:** 

Ford's team reviewed assembly plant records to determine the population of affected vehicles. Affected vehicles were sent to in-plant off-line repair stations for inspection/repair of rear seat belt retractor bolt torques that may have been improperly completed. The Ford process is capable of identifying individual vehicles sent to repair stations.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

636 Ford Escape vehicles are affected.

Vehicle 2: 2025-2026 LINCOLN CORSAIR

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

Fuel / Propulsion:

**Production Dates:** Nov 25, 2024 - Nov 03, 2025

Number of potentially involved: 144

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#### **Descriptive Information:**

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144 Lincoln Corsair vehicles are affected.

#### **Defect / Noncompliance Description**

#### Description of the defect or noncompliance:

The vehicle's left rear and/or right rear seatbelt retractor bolts may be improperly secured to the vehicle body.

FMVSS1: 210 - Seat belt assembly anchorages

FMVSS2:

#### Description of the safety risk, including crash, fire, death, injury:

An improperly secured seatbelt retractor may inadequately restrain an occupant in a crash, increasing the risk of injury.

#### Description of the cause:

Retractor bolts may not have been properly secured due to an incomplete/improper repair at off-line repair stations in the vehicle assembly plant.

#### Identification of any warning that can occur:

Customers may notice a rattle noise caused by a retractor assembly that is not properly secured. In some cases, the customer may experience seatbelt binding.

#### **Component Manufacturer**

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Tier of Supplier:

Supplier Type: OEM

Name: Ford Motor Company

Address: One American Road

Dearborn MI, 48126

Country: United States

## **Involved Components**

Component Name 1: Rear seatbelt retractor bolt
Component Description: Rear seatbelt retractor bolt

Component Part Number: W505275-S451

## Chronology

On November 6, 2025, Louisville Assembly Plant (LAP) team members notified Ford's Critical Concern Review Group (CCRG) of 5 low time-in-service warranty claims involving right rear seatbelt retractors binding and/or making noise during extraction and retraction on Escape vehicles. LAP's review of the claims determined these symptoms resulted from improper secure of the seatbelt retractor to the D-Pillar.

On November 12, 2025, the CCRG opened an investigation into this concern.

<u>Through November 2025</u>, the investigation team reviewed plant error proofing and repair station data for the vehicles associated with the warranty claims to identify the root cause of incomplete/improper repair at off-line plant repair stations. To determine the recall population, the investigation team reviewed additional plant error proofing and repair data to identify vehicles with similar characteristics as the warranty vehicles.

On December 5, 2025, Ford's Field Review Committee reviewed the concern and approved a field action.

As of December 8th, 2025 Ford is not aware of any additional warranty reports beyond those cited above. Ford is also not aware of any reports of accidents or injuries related to this condition.

#### Related NHTSA Recall Number:

## **Description of Remedy**

Remedy Type: Inspect, Replace

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Consumer Advisories:   Do Not Drive Park Outside	
Description of remedy program:	
Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the Left Rear Seatbelt Retractor and the Right Rear Seatbelt Retractor bolts inspected and secured or replaced as required. There will be no charge for this service.	
How remedy component differs from recalled component:	
The Left Rear and Right Rear Seatbelt Retractor bolts (W505275-S451) specification.	will be properly torqued to
Identify how/when recall condition was corrected in production:	
Not required per 49 Part 573.	
Reimbursement Plan	
Manufacturer used general reimbursement plan on file.	
Recall Schedule	
Description of recall schedule:	
Notification to dealers is expected to occur on December 15, 2025. Mailing of remedy owner notification letters is expected to begin December 15, 2025, and is expected to be completed by December 19, 2025. The date VINs are planned to be searchable is Dec 15, 2025.	
Planned Dealer Notification Date: Dec 15, 2025 - Dec 19, 2025	☐ No Dealers
Planned Interim Owner Notification Date:	☐ No Owners
Planned Remedy Owner Notification Date: Dec 15, 2025 - Dec 19, 2025 Phased Recall	
Date when VIN will be searchable: Dec 15, 2025	