



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V861

Manufacturer Name: Diamond Coach Corporation

Submission Date: Dec 12, 2025

NHTSA Recall No.: 25V861

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Diamond Coach
Corporation
Address: 2305 US Highway 59
Oswego KS, 67356

Total number of potentially involved: 94
Estimated percentage with defect: 2%

Vehicle Information

Vehicle 1: 2025-2025 DIAMOND COACH VIP

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion:

Production Dates: Jun 01, 2025 - Nov 30, 2025

Number of potentially involved: 94

Descriptive Information:

Coaches built with Q'Straint QRT-deluxe and QRT-Max wheelchair restraints affected by NHTSA Recall Campaign #25E063

Defect / Noncompliance Description

Description of the defect or noncompliance:

See NHTSA Recall #25E063 - Q'Straint has determined that a defect which relates to motor vehicle safety exists in certain retractor products shipped from 5/7/25- 9/10/25. Not all the retractors shipped during this period contain this defect. The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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The retractors in the affected restraints may fail to lock, preventing proper wheelchair securement. If this occurs while the vehicle is in motion, the unsecured wheelchair may shift, posing a safety hazard to occupants.

Description of the cause:

Suspect supplied material

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Q'Straint

Address: 5553 Ravenswood Rd.
Fort Lauderdale FL, 33312

Country: United States

Involved Components

Component Name 1: Q'Straint QRT- Deluxe

Component Description: QRT-DLX

Component Part Number: Q8-6200

Component Name 2: Q'Straint QRT-Max

Component Description: QRT-MAX

Component Part Number: Q8-6209

Chronology

Diamond Coach was notified by NHTSA December 2nd that Q'Straint had identified Diamond Coach as a purchaser of equipment involved with recall 25E063.

Related NHTSA Recall Number: 25E063

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Description of Remedy

Remedy Type:

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Diamond Coach will notify the owners of the 94 VIP vehicles that had the suspect QRT- DLX or QRT-MAX retractors installed in them and forward a copy of the 25E063 recall initiated by Q'Straint along with two Service Bulletins (QRT-MAX & QRT-DLX). The Q'Straint Service Bulletins include instructions on how to easily identify the subject product, detailed directions on the return process, and Q'Straint will be providing immediate product replacement at no charge.

How remedy component differs from recalled component:

Non-recalled products do not contain suspect material and will automatically lock.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Planned Dealer Notification Date: Dec 15, 2025 - Jan 31, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 15, 2025 - Jan 31, 2026 Phased Recall

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Date when VIN will be searchable: