



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V854

Manufacturer Name: Volkswagen Group of America, Inc.

Submission Date: Dec 10, 2025

NHTSA Recall No.: 25V854

Manufacturer Recall No.: 74HE

Manufacturer Information

Population

Manufacturer Name: Volkswagen Group of America, Inc.
Address: 3800 Hamlin Road
Auburn Hills MI, 48326

Total number of potentially involved: 3,138
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 VOLKSWAGEN TIGUAN

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Mar 24, 2025 - May 12, 2025

Number of potentially involved: 3,138

Descriptive Information:

Vehicles affected by the recall were determined by production records. Vehicles not listed in the recall are not affected by the lack of crimping issue in the seat occupancy detection system.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The passenger occupant detection system (PODS) may experience a fault due to a crimp that could be missing at a connection point, potentially deactivating the front passenger airbag when the seat is occupied.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the fault occurs, the front passenger airbag would not deploy in the event of a crash, increasing the risk of injury to a front passenger seat occupant.

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25V854**Description of the cause:**

The lack of crimping by the supplier in the heater element's harness activates a sporadic fault code. This causes the front passenger airbag to deactivate and the airbag indicator light to illuminate in the instrument cluster.

Identification of any warning that can occur:

If the recall condition is present in the vehicle, the airbag indicator light will turn on and off, indicating the passenger frontal airbag is not available. Until the recall repair is completed, owners should not allow anyone to sit in the front passenger seat.

Component Manufacturer

Tier of Supplier:**Supplier Type:**

Name: Volkswagen de Mexico

Address: Km. 116 Autopista Mexico.Puebla
Puebla Foreign States, 72700

Country: Mexico

Involved Components

Component Name 1: Heater element wiring harness

Component Description: Wiring Harness

Component Part Number: 57N963556C/D/E

Chronology

July 2025: Initial field claims were reported and escalated to the Volkswagen quality department management at the factory. Volkswagen and the supplier analyzed the failure mode in multiple Volkswagen fleet vehicles, and a lack of crimping in the heater element harness was observed. The task was given to the supplier to initiate root cause analysis and identify potentially affected vehicle population.

August 2025: The supplier presented the status of its findings to Volkswagen.

August - November 2025: Volkswagen undertook a validation of the supplier's root cause analysis and conducted further experiments to understand the effects of the failure mode, project the field failure rate, and analyze the risks.

November 20, 2025: The topic was presented by the quality department to the North American Region Product Safety Committee and then escalated to the Volkswagen Brand Product Safety Committee.

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December 03, 2025: The topic was presented to the Volkswagen Brand Product Safety Committee, and a recall was decided.

Volkswagen is aware of 58 field claims relating to this issue, dating between 06/06/2025 and 11/28/2025.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The affected wiring harness in the front passenger seat will be repaired at no cost to owners.

How remedy component differs from recalled component:

The recall remedy component can be distinguished from the recalled component because the crimping process issue is resolved at supplier's facilities.

Identify how/when recall condition was corrected in production:

Introduction of improved parts with crimping process, starting as of April 2025.

57N963556D: April 08, 2025

57N963556E: April 10, 2025

57N963556C: April 17, 2025

Reimbursement Plan

Description of reimbursement program:

A reimbursement plan will not be offered under this recall because the affected vehicles are within the New Vehicle Limited Warranty period.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Part 573 Safety Recall Report**25V854****Description of recall schedule:**

Planned Dealer Notification Begin Date: 12/12/2025
Planned Dealer Notification End Date: 12/12/2025
Planned Owner Notification Begin Date: 02/06/2026
Planned Owner Notification End Date: 02/06/2026

Planned Dealer Notification Date: Dec 12, 2025 - Dec 12, 2025

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Feb 06, 2026 - Feb 06, 2026

☐ Phased Recall

Date when VIN will be searchable: Dec 12, 2025