



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V853

Manufacturer Name: Motor Coach Industries, Inc

Submission Date: Dec 10, 2025

NHTSA Recall No.: 25V853

Manufacturer Recall No.: 22-005

Manufacturer Information

Population

Manufacturer Name: Motor Coach Industries, Inc

Address: 200 East Oakton Street
Des Plaines IL, 60018

Total number of potentially involved: 15,454

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2018-2022 MCI J3500

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Oct 31, 2017 - Oct 28, 2020

Number of potentially involved: 89

Descriptive Information:

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 2: 2001-2021 MCI J4500

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Mar 06, 2001 - Sep 29, 2020

Number of potentially involved: 6,600

Descriptive Information:

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 3: 1988-2001 MCI 102DL3

Part 573 Safety Recall Report**25V853****Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jan 04, 1988 - May 10, 2001**Number of potentially involved:** 4,089**Descriptive Information:**

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 4: 1988-2001 MCI 102D3**Product Category:****Product Type:****Fuel / Propulsion:****Production Dates:** Jan 04, 1988 - Dec 22, 2000**Number of potentially involved:** 1,067**Descriptive Information:**

The population of potentially non-compliant vehicles was determined production records. Vehicles not included do not have glazing in this location.

Vehicle 5: 1998-2013 MCI E4500**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Nov 06, 1998 - Sep 13, 2012**Number of potentially involved:** 534**Descriptive Information:**

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 6: 2005-2021 MCI D4005**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:**

Part 573 Safety Recall Report**25V853****Production Dates:** Jun 07, 2005 - Dec 21, 2020**Number of potentially involved:** 184**Descriptive Information:**

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 7: 2005-2022 MCI D4505**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Jun 22, 2005 - Dec 30, 2021**Number of potentially involved:** 1,593**Descriptive Information:**

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 8: 2001-2020 MCI D4500**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Dec 18, 2000 - Jan 21, 2021**Number of potentially involved:** 584**Descriptive Information:**

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 9: 2000-2007 MCI D4000**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Dec 26, 2000 - Apr 18, 2007**Number of potentially involved:** 67**Descriptive Information:**

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The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 10: 2001-2022 MCI D4000ISTV

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jan 08, 2001 - Jan 14, 2022

Number of potentially involved: 495

Descriptive Information:

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 11: 2000-2001 MCI 102D3ISTV

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Feb 25, 2000 - Dec 27, 2000

Number of potentially involved: 34

Descriptive Information:

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

Vehicle 12: 1995-1999 MCI MC12PTV

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jan 02, 1995 - Aug 13, 1999

Number of potentially involved: 118

Descriptive Information:

The population of potentially non-compliant vehicles was determined from production records. Vehicles not included do not have glazing in this location.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

The front door lower curb view glazing material is rated as AS-5. It is located in an area of the bus which requires glazing material to be AS-1, AS-2 or one of the multiple bullet proof variations of glazing

FMVSS1: 205 - Glazing materials

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

The glazing material is not designed to meet the visibility and durability requirements for glazing installed in this location, in accordance with FMVSS 205 Glazing materials and by reference ANSI/SAE Z26.1-1996 American National Standard for Safety Glazing Materials for Glazing Motor Vehicles and Motor Vehicle Equipment Operating on Land Highways. As a result, a driver may have reduced visibility through the lower door window, potentially increasing the risk of injury to a bystander when the door is opened.

Description of the cause:

Undetermined

Identification of any warning that can occur:

None known.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type:

Name: Profile Plastics Inc.

Address:

Country: United States

Involved Components

Component Name 1: WINDOW-ACRYLIC, LWR

Component Description: Lower curb view glazing installed on one-piece entrance door.

Component Part Number: 03-32-1036

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Component Name 2: SASH_LOWER_GLASS, ENTRANCE DOOR

Component Description: Lower curb view glazing installed on one-piece entrance door.

Component Part Number: 03-32-1693

Component Name 3: SASH-LOWER-GLASS ONLY. ENTRANCE DOOR

Component Description: Lower curb view glazing installed on one-piece entrance door.

Component Part Number: 3J-27-66

Component Name 4: GLAZING-ENT DR, LOWER

Component Description: Lower curb view glazing installed on one-piece entrance door.

Component Part Number: 03-32-6066

Chronology

- On 02 February 2022, an MCI customer reported that their buses had failed a California Highway Patrol (CHP) SPAB (School Pupil Activity Bus) inspection, for having the incorrect glazing material installed on the lower portion of the bus entry door.
- Review by MCI determined that the glazing material in question was originally designed and approved for this model bus on 07 December of 1996, for use in specific coach models.
- On 15 March 2022, MCI decided to declare a non-compliance recall on the subject component window glazing.
- MCI initiated a stop-ship order for all new buses on that same date. Further review determined that similar installations had been incorporated into coaches dating back to 1988.
- In April 2022, MCI petitioned NHTSA for a determination that this noncompliance is inconsequential to motor vehicle safety.
- On December 3, 2025, NHTSA published its decision denying MCI's petition, initiating this 573 report.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

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25V853**Description of remedy program:****How remedy component differs from recalled component:**

New glazing will be marked with the AS-2 designation.

Identify how/when recall condition was corrected in production:

MCI stopped shipping coaches 15-Mar-2022. All new affected coaches delivered and/or sold after that date, will have compliant glazing material, or no glazing material, incorporated.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jan 26, 2026 - Feb 06, 2026 Phased Recall

Date when VIN will be searchable: