U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 25V850

Manufacturer Name: Daimler Trucks North America, LLC

Submission Date: Dec 18, 2025

NHTSA Recall No.: 25V850

Manufacturer Recall No.: F1028

Manufacturer Information

Manufacturer Name: Daimler Trucks North America, LLC

Address: 4747 N. Channel Avenue
Portland OR, 97217-3849

Population

Total number of potentially involved: 2

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 THOMAS BUILT BUSES SAF-T-LINER C2 JOULEY

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Other

Fuel / Propulsion: Electric Battery Power

Production Dates: Oct 28, 2025 - Oct 28, 2025

Number of potentially involved: 1

Descriptive Information:

The recall population is based on information supplied by Q'Straint (Wheelchair Restraint Supplier) in equipment recall# 25E063 and relates to certain Wheelchair Restraint part numbers Q8-6200 (QRT-DLX) and Q8-6209 (QRT-MAX) manufactured by supplier between 05/07/2025 to 09/10/2025 as well as a review of vehicle production records. DTNA included vehicles manufactured with suspect parts delivered after 05/07/2025.

Vehicle 2: 2027-2027 THOMAS BUILT BUSES SAF-T-LINER C2

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Other

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Oct 21, 2025 - Oct 21, 2025

Number of potentially involved: 1

Descriptive Information:

The recall population is based on information supplied by Q'Straint (Wheelchair Restraint Supplier) in equipment recall# 25E063 and relates to certain Wheelchair Restraint part numbers Q8-6200 (QRT-DLX) and Q8-6209 (QRT-MAX) manufactured by supplier between 05/07/2025 to 09/10/2025 as well as

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a review of vehicle production records. DTNA included vehicles manufactured with suspect parts delivered after 05/07/2025.

Defect / Noncompliance Description

Description of the defect or noncompliance:

A defect, which relates to motor vehicle safety, exists in certain Model Year 2026 Thomas Built Buses Saf-T-Liner C2 Jouley and Model year 2027 Saf-T-Liner C2 buses. Per the Defect Information Report supplied by Q'Straint (Wheelchair Restraint Supplier), the wheelchair restraint retractor may not lock.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Per the Defect Information Report supplied by Q'Straint (Wheelchair Restraint Supplier), "An unlocked retractor will not properly secure a wheelchair and place the passenger at a risk of serious injury or death during normal vehicle travel, emergency maneuvers, or a crash."

Description of the cause:

Per the Defect Information Report supplied by Q'Straint (Wheelchair Restraint Supplier), "Sticking of the auto release function due to friction between internal components."

Identification of any warning that can occur:

Per the Defect Information Report supplied by Q'Straint (Wheelchair Restraint Supplier), "An unlocked retractor is detectable when performing standard functional inspection, pre-trip inspection, or observed abnormal wheelchair movement per Q'Straint User and Care Manual."

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Q'Straint

Address: 4031 NE 12th Terrace
Oakland Park FL, 33334

Country: United States

Involved Components

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Component Name 1: Q'STRAINT Q-8100-A1-L
Component Description: MOBILITY AID AND OCCUPANT RESTRAINT SYSTEM
Component Part Number: TBB 123722

Component Name 2: Q'STRAINT Q-8100-A1-L
Component Description: MOBILITY AID AND OCCUPANT RESTRAINT SYSTEM
Component Part Number: TBB 228450

Component Name 3: Q'STRAINT Q-8100-A1-L
Component Description: MOBILITY AID AND OCCUPANT RESTRAINT SYSTEM
Component Part Number: TBB 137764

Component Name 4: Q'STRAINT Q-8100-A1-L
Component Description: MOBILITY AID AND OCCUPANT RESTRAINT SYSTEM
Component Part Number: TBB 65010899

Chronology

In a communication from NHTSA on December 2, 2025, the agency advised DTNA that it had been identified as a purchaser of original equipment supplied by Q'straint subject to recall 25E063. Upon receiving the communication from the agency, DTNA started to identify the population of vehicles potentially equipped with affected wheelchair restraints subject to recall 25E063 and later that week based on a review of production records confirmed that affected parts were supplied to DTNA. On December 8, 2025, DTNA decided to conduct a recall of vehicles equipped with affected parts identified by the equipment supplier. DTNA is not aware of any injuries, deaths or claims related to this issue. On December 10, 2025, DTNA is amending the Defect Information Notice to provide revised remedy for this recall.

On December 18, 2025, DTNA amended its Notice of Defect to include one additional vehicle and a model to the population, following a further review of manufacturing records.

Related NHTSA Recall Number: 25E063

Description of Remedy

Remedy Type: Replace

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Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

A Daimler Truck North America authorized service facility will inspect and remove any retractors bearing the suspect Part Number, Lot Number, and Lot Identification. Suspect parts will be replaced at no expense. Details of the reimbursement plan will be included in the owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

How remedy component differs from recalled component:

Per the Defect Information Report supplied by Q'straint, "Remedy components will be of a different Lot Number and Lot Identification and will not exhibit the defect.

Identify how/when recall condition was corrected in production:

Per the Defect Information Report supplied by Q'straint, "All in-house suspect material was quarantined and products manufactured after September 10, 2025 did not use any suspect supplied material." All in-house suspect material was quarantined, and no products manufactured after December 9, 2025 used any suspect supplied material in DTNA production plants.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Date: Dec 29, 2025 - Dec 29, 2025 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Feb 07, 2026 - Feb 07, 2026 ☐ Phased Recall

Date when VIN will be searchable: