



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V847

**Manufacturer Name:** Jayco, Inc.

**Submission Date:** Dec 09, 2025

**NHTSA Recall No.:** 25V847

**Manufacturer Recall No.:** 9903644

### Manufacturer Information

### Population

**Manufacturer Name:** Jayco, Inc.

**Address:** 903 South Main Street  
PO Box 460  
Middlebury IN, 46540

**Total number of potentially involved:** 7

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2026-2026 Entegra Coach Qwest

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Aug 26, 2025 - Oct 31, 2025

**Number of potentially involved:** 3

**Descriptive Information:**

Jayco Inc. determined the population from production records.

**Vehicle 2:** 2026-2026 Jayco Melbourne Prestige

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Aug 08, 2025 - Aug 11, 2025

**Number of potentially involved:** 3

**Descriptive Information:**

Jayco Inc. determined the population from production records.

**Vehicle 3:** 2025-2025 Jayco Melbourne

**Product Category:** Buses, Medium & Heavy Vehicles

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**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Jun 26, 2025 - Jun 26, 2025

**Number of potentially involved:** 1

**Descriptive Information:**

Jayco Inc. determined the population from production records.

## Defect / Noncompliance Description

**Description of the defect or noncompliance:**

The Certification labels and the Motor Home Occupant and Cargo Carrying Capacity (OCCC) labels may have the incorrect GVWR, GAWR and GCWR weight information listed due to an internal data entry error. As a result, the labels fail to comply with the requirement of the 49 CFR Part 567 "Certification" and Federal Motor Vehicle Safety Standard No. 120, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR more than 4,536 kilograms (10,000 pounds)".

**FMVSS1:** 567 - Certification

**FMVSS2:** 120 - Wheels and rims- other than passenger cars

**Description of the safety risk, including crash, fire, death, injury:**

Certification labels and the Motor Home Occupant and Cargo Carrying Capacity (OCCC) labels with the incorrect GVWR, GAWR and GCWR weight information listed may allow the vehicle to be overloaded. An overloaded vehicle increases the risk of a crash.

**Description of the cause:**

Internal data entry error.

**Identification of any warning that can occur:**

None

## Component Manufacturer

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**Tier of Supplier:**

**Supplier Type:**

**Name:**

**Address:**

**Country:**

## Involved Components

**Component Name 1:** Certification label

**Component Description:** Certification label

**Component Part Number:** No Part # - Labels are printed in Jayco Production

**Component Name 2:** Occupant and Cargo Carrying Capacity Label

**Component Description:** Occupant and Cargo Carrying Capacity Label

**Component Part Number:** No Part # - Labels are printed in Jayco Production

## Chronology

On November 10, 2025, Jayco compliance was made aware by Jayco customer service that they received a phone call from a Jayco dealer that a certain Jayco Melbourne Prestige had the incorrect weights listed on the Certification and Motor Home Occupant and Cargo Carrying Capacity Labels. An internal investigation began. Jayco Compliance created an incident for review.

On November 18, 2025, during the investigation, Jayco Inc. chassis group confirmed via email that there were incorrect weights listed on the certification labels and OCCC labels on a short list of 7 units. This was caused due to an internal data entry error in operations.

On November 24, 2025, the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On December 3, 2025, the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

On December 5, 2025, the Safety Steering Committee voted in favor of proceeding with a noncompliance recall for failing to comply with the requirements of 49 CFR Part 567 "Certification" and Federal Motor Vehicle Safety Standard No. 120, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR more than 4,536 kilograms (10,000 pounds)".

There is 1 claim associated with this recall.

**Related NHTSA Recall Number:**

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## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Jayco Inc. will mail new labels, Free of charge. Dealers or retail owners will adhere the Certification and Occupant and Cargo Carrying Capacity (OCCC) labels with the correct weights listed.

**How remedy component differs from recalled component:**

The Certification and Motor Home Occupant and Cargo Carrying Capacity (OCCC) labels will list the correct weights.

**Identify how/when recall condition was corrected in production:**

As of November 18, 2025, Jayco production has corrected the data entry error and installed the Certification and Motor Home Occupant and Cargo Carrying Capacity (OCCC) labels with the correct weights listed for all new production units.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Jayco will notify its dealers and affected retail owners on or before 12-23-25.

**Planned Dealer Notification Date:** Dec 23, 2025 - Dec 23, 2025  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Dec 23, 2025 - Dec 23, 2025  Phased Recall

**Date when VIN will be searchable:**