



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 25V844

**Manufacturer Name:** Keystone RV Company

**Submission Date:** Dec 09, 2025

**NHTSA Recall No.:** 25V844

**Manufacturer Recall No.:** 25-477

### Manufacturer Information

### Population

**Manufacturer Name:** Keystone RV Company

**Address:** PO Box 2000  
2642 Hackberry Drive  
Goshen IN, 46527

**Total number of potentially involved:** 203

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2026-2026 Keystone Impact

**Product Category:** Trailers

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Aug 06, 2025 - Aug 14, 2025

**Number of potentially involved:** 92

**Descriptive Information:**

Model(s): Impact 2813, 2915

Descriptive Information: Models with 3000 series patio rail kits

**Vehicle 2:** 2026-2026 Keystone Carbon

**Product Category:**

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jul 23, 2025 - Aug 06, 2025

**Number of potentially involved:** 111

**Descriptive Information:**

Model(s): Carbon 29WFO, 30WFO

Descriptive Information: Models with 3000 series patio rail kits

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## Defect / Noncompliance Description

### Description of the defect or noncompliance:

It has been decided that the vehicles in the recall population may be missing components for the patio railing.

### FMVSS1:

### FMVSS2:

### Description of the safety risk, including crash, fire, death, injury:

Under certain conditions during use, the gap panels won't be able to be used as intended, leading to an increased risk of personal injury.

### Description of the cause:

The angle brackets that the gap panels attach to, and the footman loops that the bungee straps hook onto, may be missing.

### Identification of any warning that can occur:

The gap panels that close off the opening from the patio railing to the garage door jamb won't be able to be used.

## Component Manufacturer

### Tier of Supplier:

### Supplier Type:

**Name:** Lippert Plant 58

**Address:** 1722 Mishawaka Rd  
Elkhart IN, 46517

**Country:** United States

## Involved Components

**Component Name 1:** Garage - Ramp Door - 9 1/4" x 94" - 8211PW - 230K

**Component Description:** Garage – Ramp Door – with 3000 Series Patio Rail Kit

**Component Part Number:** KRV 768580

## Chronology

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10/28/25 – Report was made from internal email discussions

10/28/25 – Investigation opened to determine scope and models affected

11/05/25 – Warranty claims for the 3000 series patio rail kit include 0 claims, claim created start date 7/23/25 to claim created end date 11/05/25.

12/01/25 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.

12/02/25 - All affected models not shipped were put on hold for repair

12/02/25 – Investigation concluded and scope completed.

**Related NHTSA Recall Number:**

## Description of Remedy

### Remedy Type:

**Consumer Advisories:**  Do Not Drive  Park Outside

### Description of remedy program:

The remedy is to install the missing components, enabling the patio rail kit to be used as intended.

### How remedy component differs from recalled component:

The remedy components need to be installed for the recalled component to function as intended.  
 2 – Angle brackets (PN 20230341881 ANGLE .75 X 1.00 X .075 L33.00 PC BLACK)  
 2 – Footman loops (PN 719687 Garage - Footman Loop - Specialty - 1.63 x 44)  
 1 - KRV 768580 - Garage - Ramp Door - 9 1/4" x 94" - 8211PW - 230K - FBK - 5LS - 10.625HINB - BKSPR - 2CLK - 48BLKCP - 18.75CB - 120CL – RBLK

### Identify how/when recall condition was corrected in production:

The units had already left the facility. The units not yet shipped were placed on hold for inspection and repair.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Part 573 Safety Recall Report****25V844****Description of recall schedule:**

Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

**Planned Dealer Notification Date:** Jan 28, 2026 - Jan 28, 2026  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Jan 28, 2026 - Jan 28, 2026  Phased Recall

**Date when VIN will be searchable:** Jan 28, 2026