



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V842

**Manufacturer Name:** ARBOC Specialty Vehicles, LLC

**Submission Date:** Dec 09, 2025

**NHTSA Recall No.:** 25V842

**Manufacturer Recall No.:** 25E063

### Manufacturer Information

### Population

**Manufacturer Name:** ARBOC Specialty Vehicles, LLC

**Address:** 51165 Greenfield Parkway  
Middlebury IN, 46540

**Total number of potentially involved:** 12

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2025 ARBOC SPECIALTY VEHICLES SPIRIT OF FREEDOM

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** May 14, 2025 - Dec 08, 2025

**Number of potentially involved:** 12

**Descriptive Information:**

Our vendor, Q'Straint, notified us of their new recall Q8-6209. As instructed, we are filing to report this recall.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Q'Straint has determined that a defect which relates to motor vehicle safety exists in certain retractor products shipped from 5/7/25-9/10/25. Not all retractors shipped during this period contain this defect.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately

# Part 573 Safety Recall Report

# 25V842

restrained, and the wheelchair occupant could be injured in the event of a crash.

## Description of the cause:

Retractor may stay unlocked. An unlocked retractor will not properly secure a wheelchair and may place the passenger at a risk of serious injury or death during emergency maneuvers, or a crash.

## Identification of any warning that can occur:

The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor.

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:**

**Address:**

**Country:**

## Involved Components

**Component Name 1:** QRT-MAX

**Component Description:** Wheelchair Securement Retractor

**Component Part Number:** Q8-6209

## Chronology

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Inspect, Replace

# Part 573 Safety Recall Report

# 25V842

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Verify part number Q8-6200, Lot Number 58350, Lot Identification 0225. Remove and replace.

**How remedy component differs from recalled component:**

Contact Q'Straint Customer Service 800-987-9987 for a Return Material Authorization (RMA) number for a Retractor replacement.

**Identify how/when recall condition was corrected in production:**

There is 1 bus in production and will be inspected and replace the retractor if needed.

## Reimbursement Plan

**Description of reimbursement program:**

Contact Q'Straint Customer Service 800-987-9987 for a Return Material Authorization (RMA) number for a Retractor replacement.

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

Will mail notifications upon approval from NHTSA.

**Planned Dealer Notification Date:** Dec 09, 2025 - Dec 12, 2025  No Dealers

**Planned Interim Owner Notification Date:** Dec 09, 2025 - Dec 12, 2025  No Owners

**Planned Remedy Owner Notification Date:** Dec 09, 2025 - Dec 12, 2025  Phased Recall

**Date when VIN will be searchable:** Dec 09, 2025