



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V841

Manufacturer Name: ARBOC Specialty Vehicles, LLC

Submission Date: Dec 08, 2025

NHTSA Recall No.: 25V841

Manufacturer Recall No.: 25E063

Manufacturer Information

Population

Manufacturer Name: ARBOC Specialty Vehicles, LLC

Address: 51165 Greenfield Parkway
Middlebury IN, 46540

Total number of potentially involved: 35

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 ARBOC SPECIALTY VEHICLES SPIRIT OF MOBILITY

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion:

Production Dates: May 15, 2025 - Dec 08, 2025

Number of potentially involved: 13

Descriptive Information:

Our vendor, Q'Straint, notified us of their new recall 25E063-Q'Straint QRT-Deluxe. The dates were determined by the date that the Q'Straint Kits were received and for the specific bus that was used on during the specific production date provided by Q'Straint.

Vehicle 2: 2025-2025 ARBOC SPECIALTY VEHICLES SPIRIT OF FREEDOM

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion:

Production Dates: May 15, 2025 - Nov 21, 2025

Number of potentially involved: 22

Descriptive Information:

Our vendor, Q'Straint, notified us of their new recall 25E063-Q'Straint QRT-Deluxe. The dates were determined by the date that the Q'Straint Kits were received and for the specific bus that was used on during the specific production date provided by Q'Straint.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

Q'Straint has determined that a defect which relates to motor vehicle safety exists in certain retractor products shipped from 5/7/25-9/10/25. Not all retractors shipped during this period contain this defect.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash.

Description of the cause:

Retractor may stay unlocked. An unlocked retractor will not properly secure a wheelchair and may place the passenger at a risk of serious injury or death during emergency maneuvers, or a crash.

Identification of any warning that can occur:

The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: QRT-DLX

Component Description: Wheelchair Securement Retractor

Component Part Number: Q8-6200

Chronology

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Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Verify part number Q8-6200, Lot Number 58350, Lot Identification 0225. Remove and replace.

How remedy component differs from recalled component:

Contact Q'Straint Customer Service 800-987-9987 for a Return Material Authorization (RMA) number for a Retractor replacement.

Identify how/when recall condition was corrected in production:

There is 1 bus in production and will be inspected and replace the retractor if needed.

Reimbursement Plan

Description of reimbursement program:

Contact Q'Straint Customer Service 800-987-9987 for a Return Material Authorization (RMA) number for a Retractor replacement.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Will mail notifications upon approval from NHTSA.

Part 573 Safety Recall Report**25V841****Planned Dealer Notification Date:** Dec 09, 2025 - Dec 12, 2025☐ No Dealers**Planned Interim Owner Notification Date:** Dec 09, 2025 - Dec 12, 2025☐ No Owners**Planned Remedy Owner Notification Date:** Dec 09, 2025 - Dec 12, 2025☐ Phased Recall**Date when VIN will be searchable:** Dec 09, 2025