



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V826

Manufacturer Name: Chrysler (FCA US, LLC)

Submission Date: Dec 01, 2025

NHTSA Recall No.: 25V826

Manufacturer Recall No.: B4C, B8C

Manufacturer Information

Population

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-
2757

Total number of potentially involved: 72,509

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2025-2026 Ram 2500 Pickup

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Jul 18, 2024 - Jul 19, 2025

Number of potentially involved: 19,670

Descriptive Information:

Some 2025 and 2026 MY RAM 2500 pickups may have been built with a 12" instrument panel cluster ("IPC") containing software that causes the cluster to go blank at start up or while driving.

The suspect period began July 18, 2024, when the first 12" IPC containing suspect software was introduced into vehicle production, and ended on July 19, 2025, when 12" IPCs containing suspect software were no longer used in vehicle production. Engineering release and vehicle manufacturing records were used to determine the suspect period.

Similar vehicles not included in the recall population are not equipped with a 12" IPC, were built with a 12" IPC from a different supplier, or were built before or after the suspect period.

Vehicle 2: 2025-2026 Ram 3500 Pickup

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Jul 18, 2024 - Jul 19, 2025

Number of potentially involved: 8,967

Part 573 Safety Recall Report

25V826**Descriptive Information:**

Some 2025 and 2026 MY RAM 3500 pickups may have been built with a 12" IPC containing software that causes the cluster to go blank at start up or while driving.

The suspect period began July 18, 2024, when the first 12" IPC containing suspect software was introduced into vehicle production, and ended on July 19, 2025, when 12" IPCs containing suspect software were no longer used in vehicle production. Engineering release and vehicle manufacturing records were used to determine the suspect period.

Similar vehicles not included in the recall population are not equipped with a 12" IPC, were built with a 12" IPC that will not go blank, or were built before or after the suspect period.

Vehicle 3: 2025-2026 Ram 3500 Cab Chassis**Product Category:****Product Type:****Fuel / Propulsion:****Production Dates:** Mar 24, 2025 - Jul 19, 2025**Number of potentially involved:** 103**Descriptive Information:**

Some 2025 and 2026 MY RAM 3500 chassis cab vehicles may have been built with a 12" IPC containing software that causes the cluster to go blank at start up or while driving.

The suspect period began March 24, 2025, when the first 12" IPC containing suspect software was introduced into vehicle production, and ended on July 19, 2025, when 12" IPCs containing suspect software were no longer used in vehicle production. Engineering release and vehicle manufacturing records were used to determine the suspect period.

Similar vehicles not included in the recall population are not equipped with a 12" IPC, were built with a 12" IPC that will not go blank, or were built before or after the suspect period.

Vehicle 4: 2025-2026 Ram 4500 Cab Chassis**Product Category:****Product Type:****Fuel / Propulsion:****Production Dates:** Mar 14, 2025 - Jul 19, 2025**Number of potentially involved:** 101**Descriptive Information:**

Some 2025 and 2026 MY RAM 4500 chassis cab vehicles may have been built with a 12" IPC containing software that causes the cluster to go blank at start up or while driving.

The suspect period began March 14, 2025, when the first 12" IPC containing suspect software was introduced into vehicle production, and ended on July 19, 2025, when 12" IPCs containing suspect software were no longer used in vehicle production. Engineering release and vehicle manufacturing records were used to determine the suspect period.

Part 573 Safety Recall Report

25V826

Similar vehicles not included in the recall population are not equipped with a 12" IPC, were built with a 12" IPC that will not go blank, or were built before or after the suspect period.

Vehicle 5: 2025-2026 Ram 1500 Pickup

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Oct 03, 2023 - Nov 12, 2025

Number of potentially involved: 43,427

Descriptive Information:

Some 2025 and 2026 MY RAM 1500 pickups may have been built or serviced with a 12" IPC containing software that causes the cluster to go blank at start up or while driving.

The suspect period began October 3, 2023, when the first vehicle built or serviced with a 12" IPC containing suspect software was produced, and ended on November 12, 2025, when the last vehicle built or serviced with a 12" IPC containing suspect software was produced. Engineering release, vehicle manufacturing, and service records were used to determine the suspect period.

Similar vehicles not included in the recall population are not equipped with a 12" IPC, were built with a 12" IPC that will not go blank or were built before or after the suspect period.

Vehicle 6: 2025-2026 Ram 5500 Cab Chassis

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Jul 18, 2024 - Jul 19, 2025

Number of potentially involved: 241

Descriptive Information:

Some 2025 and 2026 MY RAM 5500 chassis cab vehicles may have been built with a 12" IPC containing software that causes the cluster to go blank at start up or while driving.

The suspect period began July 18, 2024, when the first 12" IPC containing suspect software was introduced into vehicle production, and ended on July 19, 2025, when 12" IPCs containing suspect software were no longer used in vehicle production. Engineering release and vehicle manufacturing records were used to determine the suspect period.

Similar vehicles not included in the recall population are not equipped with a 12" IPC, were built with a 12" IPC that will not go blank, or were built before or after the suspect period.

Defect / Noncompliance Description

Part 573 Safety Recall Report

25V826

Description of the defect or noncompliance:

Federal Motor Vehicle Safety Standard ("FMVSS") Nos. 571.105 (Medium/Heavy Vehicle) and 571.135 (Light Vehicles) require an indicator lamp be activated in the event of brake system malfunction. FMVSS No. 571.102 requires shift position to be displayed to the driver. Vehicles with a blank IPC cannot display the brake system warning light or the gear selection indicator.

FMVSS1: 102 - Trans shift lever seq/starter interlock/trans braking effect

FMVSS2: 135 - Light vehicle brake systems

Description of the safety risk, including crash, fire, death, injury:

An IPC that does not display critical safety information, such as the BRAKE system warning lights or gear selection indicator, can increase the risk of a crash without prior warning.

Description of the cause:

Identification of any warning that can occur:

A Malfunction Indicator Light (MIL) may illuminate prior to IPC failure to display.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: MARELLI NORTH AMERICA

Address: 26555 Northwestern Hwy
Southfield MI, 48033

Country: United States

Involved Components

Component Name 1: Instrument Panel Cluster

Component Description: Instrument Panel Cluster

Component Part Number: See attached - "FCA US LLC Recall Part Numbers-B4C-B8C- MY DT DJ D DD DP Blank Cluster-12012025.pdf"

Chronology

Part 573 Safety Recall Report

25V826

- On September 10, 2025, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into blank IPCs in some RAM pickups and chassis cab vehicles built with 12" IPCs.
- Between September 2025 and November 2025, FCA US TSRC met with FCA US Engineering to review the issue, understand all potential failure modes, and to determine the suspect population.
- On November 5, 2025, FCA US TSRC organization recognized that a vehicle build issue existed on certain vehicles related to blank IPCs, potentially resulting in a noncompliance with FMVSS No. 571.102, 571.105, and 571.135.
- On November 21, 2025, FCA US determined, through the Vehicle Regulations Committee, that noncompliances to FMVSS 571.105, 571.135, and 571.102 exist in certain vehicles.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace, Software

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

FCA US will conduct a voluntary safety recall to reprogram or replace the IPC.

How remedy component differs from recalled component:

The remedy is to reprogram or replace the IPC.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

****12/01/2025:** FCA US will notify dealers on or about 12/04/2025 and begin notifying owners on or about 01/08/2026.

Part 573 Safety Recall Report**25V826****Planned Dealer Notification Date:** Dec 04, 2025 - Dec 04, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Jan 08, 2026 - Jan 23, 2026☒ Phased Recall**Date when VIN will be searchable:** Dec 04, 2025