



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 25V818

**Manufacturer Name:** Volvo Car USA, LLC

**Submission Date:** Nov 25, 2025

**NHTSA Recall No.:** 25V818

**Manufacturer Recall No.:** R10345

### Manufacturer Information

### Population

**Manufacturer Name:** Volvo Car USA, LLC

**Address:** 1800 Volvo Place  
Mahwah NJ, 07430

**Total number of potentially involved:** 3

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2025 VOLVO XC60

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jul 04, 2024 - Jul 04, 2024

**Number of potentially involved:** 1

#### Descriptive Information:

The vehicles involved in this field service action are certain Volvo XC60 vehicles from model year 2018, 2025, and 2026. The recall population is determined from the first and last seat produced with improperly torqued bolts starting 05-06-2015 and ending 09-28-2025 and were identified based on production records spanning more than 10 years. This field service action only concerns vehicles produced in Volvo Cars' Torslanda Plant where bolts were only pre-torqued and not final torqued in supplier production. Only one vehicle model year 2025 XC60 with a production date of 07-04-2024 to 07-04-2024 do not have the final torque application.

**Vehicle 2:** 2018-2018 VOLVO XC60

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Sep 25, 2017 - Sep 25, 2017

**Number of potentially involved:** 1

#### Descriptive Information:

The vehicles involved in this field service action are certain Volvo XC60 vehicles from model year 2018, 2025, and 2026. The recall population is determined from the first and last seat produced with improperly torqued bolts starting 05-06-2015 and ending 09-28-2025 and were identified based on production records spanning more than 10 years. This field service action only concerns vehicles

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produced in Volvo Cars' Torslanda Plant where bolts were only pre-torqued and not final torqued in supplier production. Only one vehicle model year 2018 XC60 with a production date of 09-25-2017 to 09-25-2017 do not have the final torque application.

**Vehicle 3:** 2026-2026 VOLVO XC60MHEV

**Product Category:** Light Vehicles

**Product Type:** Passenger Car

**Fuel / Propulsion:**

**Production Dates:** Sep 28, 2025 - Sep 28, 2025

**Number of potentially involved:** 1

## Descriptive Information:

The vehicles involved in this field service action are certain Volvo XC60 vehicles from model year 2018, 2025, and 2026. The recall population is determined from the first and last seat produced with improperly torqued bolts starting 05-06-2015 and ending 09-28-2025 and were identified based on production records spanning more than 10 years. This field service action only concerns vehicles produced in Volvo Cars' Torslanda Plant where bolts were only pre-torqued and not final torqued in supplier production. Only one vehicle model year 2026 XC60 with a production date of 09-28-2025 to 09-28-2025 do not have the final torque application.

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

Bolts were only pre-torqued and not final torqued in the supplier production resulting in improper torque specifications.

**FMVSS1:**

**FMVSS2:**

### Description of the safety risk, including crash, fire, death, injury:

The seat may have a reduced ability to provide maximum protection in the event of a crash.

### Description of the cause:

The root cause is due to maintenance or interruptions in the supplier manufacturing line, resulting in the abort timer starting before the tightening sequence was ready. This means the seat was not final torqued, only pre torqued with a handheld machine.

### Identification of any warning that can occur:

There is no warning to the customer that the seat is improperly torqued.

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## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:** Adient

**Address:** Hamneviksvägen 101, 418 79 Göteborg  
Gothenburg Foreign States, 41879

**Country:** Sweden

## Involved Components

**Component Name 1:** Front Seats

**Component Description:**

**Component Part Number:**

## Chronology

A. Considered as a critical concern by CCMT*	2025-11-19
B. Field Service Action decision confirmed by Volvo Car Corporation	2025-11-26
C. Condition detected by? (Market VR**, internal, inspection, testing)	Supplier production
D. Number of VR with the condition, reported to Volvo Cars from NSC?	0
E. Total number of cars included in VRs concerning the condition?	0
F. Implementation date of Field Service Action	2025-11-27

\*Critical Concern Management Team, \*\* vehicle reports

Extended Chronology of event:

In October 2025, the supplier informed Volvo Cars' Torslanda factory about a potential issue involving improperly torqued bolts in seat assemblies. Based on production records, the supplier identified a number of seats at risk. The factory cross-checked these findings against vehicle production records and confirmed the affected vehicles. During the initial investigation the symptom was also verified in a vehicle.

On November 12, 2025, the concern was escalated to the Critical Concern Management Team (CCMT), which ordered a formal investigation including to conduct a risk assessment. This assessment was

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completed on November 19, 2025, and concluded that the issue posed an increased risk to motor vehicle safety.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Inspect

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

**Description of remedy program:**

To remedy affected vehicles, Volvo cars will torque the front seat bolts to the correct specification.

**How remedy component differs from recalled component:**

The remedy component will have the correct torque specifications.

**Identify how/when recall condition was corrected in production:**

The recall condition was corrected in production by implementing changes to the PLC-system signal timing between the abort timer and tightening sequence to remove the problem.

## Reimbursement Plan

**Description of reimbursement program:**

If the customer had previously paid for this repair to be performed, prior to receiving the customer notification letter, the customer may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please refer to Volvo Customer Support and reference recall action R10345.

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

Remedy Notices

**Part 573 Safety Recall Report****25V818****Planned Dealer Notification Date:** Nov 25, 2025 - Nov 25, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Jan 19, 2026 - Jan 19, 2026☐ Phased Recall**Date when VIN will be searchable:** Dec 05, 2025