



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V815

**Manufacturer Name:** General Motors, LLC

**Submission Date:** Dec 01, 2025

**NHTSA Recall No.:** 25V815

**Manufacturer Recall No.:** N252532020

### Manufacturer Information

### Population

**Manufacturer Name:** General Motors, LLC

**Address:** 29427 Louis Chevrolet  
Road  
MAIL CODE 480-210-2V  
WARREN MI, 48093

**Total number of potentially involved:** 3,408

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2026-2026 CHEVROLET SILVERADO 3500

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Aug 21, 2025 - Oct 08, 2025

**Number of potentially involved:** 28

**Descriptive Information:**

GM manufacturing records were used to identify vehicles that may not have received an owner's manual.

Vehicles from outside the suspect production window and vehicles that were corrected prior to shipment from the plant are not included in this recall.

**Vehicle 2:** 2026-2026 CHEVROLET SILVERADO 1500

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Aug 04, 2025 - Oct 08, 2025

**Number of potentially involved:** 169

**Descriptive Information:**

GM manufacturing records were used to identify vehicles that may not have received an owner's manual.

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Vehicles from outside the suspect production window and vehicles that were corrected prior to shipment from the plant are not included in this recall.

**Vehicle 3:** 2026-2026 CHEVROLET SILVERADO 2500

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Aug 20, 2025 - Oct 08, 2025

**Number of potentially involved:** 3,211

## Descriptive Information:

GM manufacturing records were used to identify vehicles that may not have received an owner's manual.

Vehicles from outside the suspect production window and vehicles that were corrected prior to shipment from the plant are not included in this recall.

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

General Motors has decided that certain 2026 model year Chevrolet Silverado 1500, 2500, and 3500 vehicles may fail to conform to certain owner's manual content requirements of the Federal Motor Vehicle Safety Standards (FMVSS), including S12 of FMVSS No. 225, "Child restraint anchorage systems." Owner's manuals may not have been provided with these vehicles.

**FMVSS1:** 225 - Child restraint anchorage systems

**FMVSS2:**

### Description of the safety risk, including crash, fire, death, injury:

Owners may be confused as to the safe use and operation of the vehicle, increasing the risk of injury in a crash.

### Description of the cause:

Instructions for including the owner's manual in the vehicle's "dealer pack" were not properly followed at GM's assembly plant.

### Identification of any warning that can occur:

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## Component Manufacturer

**Tier of Supplier:****Supplier Type:****Name:****Address:****Country:**

## Involved Components

**Component Name 1:** MANUAL-OWNERS INFO**Component Description:** Owner's Manual**Component Part Number:** 86595931, 86595939

## Chronology

On October 8, 2025, a GM customer literature employee submitted a report to GM's Speak Up For Safety (SUFS) system after a dealer report of four 2026 Chevrolet Silverado 2500 vehicles that were missing owner's manuals. GM's assembly plant determined that instructions to include the owner's manual in the dealer pack were not properly followed. On November 20, 2025, GM's Safety and Field Decision Authority decided to conduct a noncompliance recall. GM is not aware of any field incidents associated with this condition.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Replace**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

Dealers will provide the missing owner's manual.

**How remedy component differs from recalled component:**

The provided owner's manual informs owners as to the safe use and operation of the vehicle.

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**25V815****Identify how/when recall condition was corrected in production:**

Containment efforts were initiated at GM's assembly plant on October 15, 2025. Comprehensive work instructions were revised and implemented on November 7, 2025.

## Reimbursement Plan

**Description of reimbursement program:**

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

**Period of reimbursement:****Costs to be reimbursed:****Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

Dealers will be notified on November 25, 2025. Owner notification of an available remedy is estimated to start mailing on January 12, 2026.

**Planned Dealer Notification Date:** Nov 25, 2025 - Nov 25, 2025

☐ No Dealers

**Planned Interim Owner Notification Date:**

☐ No Owners

**Planned Remedy Owner Notification Date:** Jan 12, 2026 - Jan 12, 2026

☐ Phased Recall

**Date when VIN will be searchable:** Nov 25, 2025