



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V814

Manufacturer Name: Pleasant Valley Teardrop Trailers LLC

Submission Date: Jan 07, 2026

NHTSA Recall No.: 25V814

Manufacturer Recall No.: CCC-25

Manufacturer Information

Population

Manufacturer Name: Pleasant Valley Teardrop Trailers LLC

Address: 661 Belden Parkway NE
PO Box 395
Sugar creek OH, 44681

Total number of potentially involved: 207

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2026 NUCAMP TAB 320

Product Category: Trailers

Product Type: Recreational Trailers

Fuel / Propulsion: Electric Battery Power

Production Dates: May 26, 2025 - Oct 16, 2025

Number of potentially involved: 42

Descriptive Information:

This notice is being issued in accordance with the National Traffic and Motor Vehicle Safety Act. nuCamp has determined that certain TAG, TAB 320, TAB 360, and TAB 400 trailers manufactured between May 26, 2025, and October 16, 2025, may contain incorrect Cargo Carrying Capacity (CCC) and/or Tire & Loading Information labels.

This issue originated during a transition to sheet-format label printing, which resulted in potential misprints affecting weight data. Incorrect CCC or Tire & Loading Information may lead customers to inadvertently overload their trailer, increasing the risk of a crash.

nuCamp has notified all retail customers with affected VINs registered prior to this announcement and has provided replacement labels in a USPS mailing. Owners are instructed to install the corrected labels themselves using the provided instructions.

nuCamp dealers have also been notified and supplied with replacement label kits for any affected trailers remaining on their premises.

Inspection and Corrective Action

Dealers must inspect all nuCamp trailers currently in their inventory to verify the accuracy of the CCC and Tire & Loading Information labels. Replacement label kits—including instructions—were shipped via Next Day Air to each dealer for immediate corrective action.

25/26 TAB 320 IMPACTED- 42 VINS

Part 573 Safety Recall Report**25V814****Vehicle 2:** 2025-2026 NUCAMP TAB 360**Product Category:** Trailers**Product Type:** Recreational Trailers**Fuel / Propulsion:** Electric Battery Power**Production Dates:** May 26, 2025 - Oct 16, 2025**Number of potentially involved:** 73**Descriptive Information:**

This notice is being issued in accordance with the National Traffic and Motor Vehicle Safety Act. nuCamp has determined that certain TAG, TAB 320, TAB 360, and TAB 400 trailers manufactured between May 26, 2025, and October 16, 2025, may contain incorrect Cargo Carrying Capacity (CCC) and/or Tire & Loading Information labels.

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nuCamp dealers have also been notified and supplied with replacement label kits for any affected trailers remaining on their premises.

Inspection and Corrective Action

Dealers must inspect all nuCamp trailers currently in their inventory to verify the accuracy of the CCC and Tire & Loading Information labels. Replacement label kits—including instructions—were shipped via Next Day Air to each dealer for immediate corrective action.

25/26 TAB 360 IMPACTED- 73 VINS

Vehicle 3: 2025-2026 NUCAMP TAG**Product Category:** Trailers**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** May 26, 2025 - Oct 16, 2025**Number of potentially involved:** 26**Descriptive Information:**

This notice is being issued in accordance with the National Traffic and Motor Vehicle Safety Act. nuCamp has determined that certain TAG, TAB 320, TAB 360, and TAB 400 trailers manufactured between May 26, 2025, and October 16, 2025, may contain incorrect Cargo Carrying Capacity (CCC) and/or Tire & Loading Information labels.

This issue originated during a transition to sheet-format label printing, which resulted in potential misprints affecting weight data. Incorrect CCC or Tire & Loading Information may lead customers to inadvertently overload their trailer, increasing the risk of a crash.

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Inspection and Corrective Action

Dealers must inspect all nuCamp trailers currently in their inventory to verify the accuracy of the CCC and Tire & Loading Information labels. Replacement label kits—including instructions—were shipped via Next Day Air to each dealer for immediate corrective action.

25/26 TAG IMPACTED TOTAL- 26 VINS

Vehicle 4: 2025-2026 NUCAMP TAB 400

Product Category: Trailers

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: May 26, 2025 - Oct 16, 2025

Number of potentially involved: 66

Descriptive Information:

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This issue originated during a transition to sheet-format label printing, which resulted in potential misprints affecting weight data. Incorrect CCC or Tire & Loading Information may lead customers to inadvertently overload their trailer, increasing the risk of a crash.

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nuCamp dealers have also been notified and supplied with replacement label kits for any affected trailers remaining on their premises.

Inspection and Corrective Action

Dealers must inspect all nuCamp trailers currently in their inventory to verify the accuracy of the CCC and Tire & Loading Information labels. Replacement label kits—including instructions—were shipped via Next Day Air to each dealer for immediate corrective action.

25/26 TAB 400 IMPACTED VINS TOTAL- 66

Defect / Noncompliance Description**Description of the defect or noncompliance:**

nuCamp has determined that certain TAG, TAB 320, TAB 360, and TAB 400 trailers built between May 26, 2025, and October 16, 2025 may contain incorrect Cargo Carrying Capacity (CCC) and/or Tire & Loading Information labels.

FMVSS1:

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FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Incorrect CCC or Tire & Loading Information may cause a customer to overload their trailer, increasing the risk of a crash.

Description of the cause:

This originated when the label production method transitioned to sheet-format printing, resulting in potential misprints on weight data.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: CARGO CARRY CAPACITY STICKER, TIRE AND LOADING

Component Description: CARGO CARRY CAPACITY STICKER, TIRE & LOADING INFORMATION STICKER

Component Part Number: FD-332

Chronology

Week of October 6, 2025

nuCamp received an email from a registered owner questioning the accuracy of the Cargo Carrying Capacity (CCC) and Tire & Loading Information sticker affixed to his TAB travel trailer.

October 10, 2025 — Internal Inspection and Initial Findings

nuCamp Quality Control inspected CCC and Tire & Loading stickers on units located both in the yard and on the assembly line.

Measurements confirmed that the values displayed on the labels were inaccurate.

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On this same date, the Quality Control Manager notified nuCamp leadership via email that labeling errors had been identified.

Initial review suggested the issue may have originated when nuCamp transitioned from roll-printed labels (Zebra thermal printer) to sheet-printed labels (inkjet printer).

October 10, 2025 — IT Verification of Printing/Template History

The IT department verified that the printer and template conversion originally occurred on March 25, 2025.

Review of units still onsite confirmed that labels printed in March were accurate and did not exhibit errors.

October 16, 2025 — Updated Understanding of Root Cause

Further investigation revealed that the incorrect labeling did not originate from the March printer transition.

Instead, the issue occurred following a program outage on May 30, 2025.

Printer programming and label templates were updated on June 2, 2025 as part of restoring printing functionality after the outage.

Units manufactured shortly after printing was restored subsequently exhibited incorrect axle weight and CCC values.

Warranty/Dealer Reports — June 2025

Warranty and dealer documentation included the following:

VIN 57HTB15S4TS008282

Pre-Auth: 7951

Dealer: Southland RV

Offline Date: 6/17/2025

Issue: Incorrect axle weight and incorrect CCC listed on the VIN sticker

VIN 57HTB15S8TS008284

Pre-Auth: 7952

Dealer: Southland RV

Offline Date: 6/11/2025

Issue: Incorrect axle weight and incorrect CCC listed on the VIN sticker

These reports further supported that labeling inaccuracies affected units produced after the June 2 programming update.

October 10–16, 2025 — Scope Expansion and Affected Population Definition

After gathering all available information, nuCamp identified all VINs manufactured after the May 30 programming outage.

Units remaining onsite were inspected, and those within this production range were confirmed to have incorrect CCC labels.

Because some units with earlier manufacture dates were in paint booths and not immediately accessible during the outage period, nuCamp established a broadened investigation window from May 26, 2025 through October 16, 2025.

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This expanded range ensured inclusion of any units onsite or in process immediately before and after the outage and discovery of the issue, preventing under-reporting.

October 20, 2025 — Corrective Action Initiated

Replacement stickers were printed on October 20.

A complete Vin list of units was pulled from the manufacture dates of May 26-Oct 16. All affected units on the assembly line and in the yard had their CCC and Tire & Loading labels reprinted and replaced. The remaining units on dealer lots or retail sold need to be changed.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

REPLACE THE EXISTING CARGO CARRY CAPACITY STICKER, AND TIRE & LOADING STICKER. CUSTOMERS AND DEALERS WERE SENT CORRECTED STICKERS FOR EACH VIN IMPACTED. DEALERS ARE TO PROVIDE PHOTO CONFIRMATION OF THE EXCHANGE AND WILL RECEIVE PAYMENT OF THE LABOR TO REPLACE THE STICKERS.

How remedy component differs from recalled component:

WEIGHTS HAVE BEEN CORRECTED AND PRINTED ON THE NEW REPLACEMENT STICKERS. RECORDED WEIGHTS FROM PRODUCTION PAPERWORK WERE REVIEWED PER EACH VIN WERE REVIEWED. THE TEMPLATE ERROR WAS FIXED AND THE LABELS REPRINTED.

Identify how/when recall condition was corrected in production:

THE TEMPLATE FOR THE PRINTER WAS CORRECTED AND THE STICKERS WERE REPRINTED FOR ALL IMPACTED.

Reimbursement Plan

Description of reimbursement program:

Owners were sent replacement stickers at no charge to them. They were provided instructions and should incur no costs to install the replacements.

Dealers with the Vin's in their procession were provided replacement stickers and instructions at no charge to them. They were given 90 days to comply. nuCamp RV will reimburse the dealers a total of .2 labor hours at their warranty labor rate to comply. All requests are being tracked within the nuCamp Warranty Claims standards.

- Completion Photos and Claim Submission
- Upload final photos of both new labels to the Pre-Authorization for validation.

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- Once reviewed, proceed to claim processing using the approved labor codes below.

Operation Code Time Allowed CCC-25-101 0.2 hr

CCC-25-102

Description

CCC & Tire and Loading Information Stickers –
Administrative Labor

CCC & Tire and Loading Information Stickers –
Replacement Labor 0.2 hr

Period of reimbursement:

90 days.

Costs to be reimbursed:**Address for reimbursement claims:**

661 BELDEN PARKWAY NE

PO BOX 395

Sugarcreek OH, 44681

Recall Schedule**Description of recall schedule:**

A Notice Letter was sent out to all customers and dealers 11/14/25. All stickers were mailed to each registered owners home address along with the install instructions. Dealers were sent replacement stickers for all Vins impacted in their yard awaiting sale. Mailings were sent Next Day Air 11/14/25 to dealers for tracking records.

Planned Dealer Notification Date: Nov 10, 2025 - Dec 03, 2025 No Dealers

Planned Interim Owner Notification Date: Nov 10, 2025 - Dec 03, 2025 No Owners

Planned Remedy Owner Notification Date: Nov 10, 2025 - Dec 17, 2025 Phased Recall

Date when VIN will be searchable: