



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V810

Manufacturer Name: Altec Industries, Inc.

Submission Date: Nov 21, 2025

NHTSA Recall No.: 25V810

Manufacturer Recall No.: CSN-3265

Manufacturer Information

Population

Manufacturer Name: Altec Industries, Inc.

Address: 210 Inverness Center Drive
Birmingham AL, 35242

Total number of potentially involved: 37

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2019-2024 ALTEC AT SERIES

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Feb 23, 2019 - Feb 09, 2024

Number of potentially involved: 37

Descriptive Information:

The recall population was limited to a single customer with specific options selected on the AT Series machine and was determined from a review of production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The lower E-stop might not function when the upper control is selected.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the lower E-stop is not functioning properly in an emergency, activating the E-stop will not stop the machine motion, increasing the risk of serious injury or death.

Description of the cause:

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There is no warning that the E-stop could be in a condition that would allow continued motion of the machine when the lower control E-stop is depressed.

Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:** Altec**Address:** 2106 S Riverside Rd
St Joseph MO, 64507**Country:** United States

Involved Components

Component Name 1: SCHEMATIC; ELECTRICAL; AT41ME JEMS; INVERTER**Component Description:** SCHEMATIC; ELECTRICAL; AT41ME JEMS; INVERTER**Component Part Number:** 991306226**Component Name 2:** SCHEMATIC; ELECTRICAL; AT41ME JEMS; INVERTER**Component Description:** SCHEMATIC; ELECTRICAL; AT41ME JEMS; INVERTER**Component Part Number:** 991530834

Chronology

In January 2024, a customer requested that Altec service repair a unit whose emergency stop (E-stop) was not functioning as expected. Altec service completed the service request, and the unit was returned to the customer. Engineering was notified of the service request, and after reviewing the service record, the schematics for the customer units were updated to show the electrical system that matched the repair that was proven to remedy the issue on the vehicle. This update ensured that any future build would eliminate the potential for the power distribution module to power the machine harness, and if another vehicle was brought into service with a similar issue, the technician would be able to reference the updated schematic.

There were no reported field occurrences until September 2025, when a service request was opened to repair a unit with an issue like the one reported in January 2024. In October 2025, Altec Service notified Altec Quality Assurance of the issue and the risk if units in the field experience a similar issue in an

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emergency. Altec Quality Assurance reviewed the build records and schematics, and on November 10, 2025, a potential field action issue was initiated to determine if field action was necessary for units in the field that could contain wiring that could provide a 12-volt signal from the power distribution module to the machine harness.

On November 14, 2025, after reviewing the specific options that led to the wiring and the potentially affected population, Altec determined that a potential defect could exist for a single customer with a specific option that could prevent the proper operation of the E-stop system, and a field campaign should be conducted.

In addition to the January 2024 and September 2025 reports, Altec is not aware of any other instances where an E-stop system failed to meet the E-stop operational standard. There have been no accidents, injuries, or deaths related to this issue.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

The remedy will remove the wired connection that provides 12-volt power to the machine harness from the power distribution module. The recall remedy will be completed free of charge when the vehicle is presented for repair. The Altec Warranty Policy covers the recall remedy, including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

How remedy component differs from recalled component:

The remedy will remove the 12-volt signal from the power distribution module that allows the machine to remain active when the E-stop is depressed.

Identify how/when recall condition was corrected in production:

The schematics were updated in February of 2024. All units built for the specific customer since February 2024, with the selected options that led to the 12-volt signal, have been constructed in accordance with the revised schematic.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Part 573 Safety Recall Report**25V810****Description of recall schedule:**

Altec will issue CSN-3265 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

Planned Dealer Notification Date: No Dealers**Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** Jan 16, 2026 - Jan 16, 2026 Phased Recall**Date when VIN will be searchable:**