



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V808

Manufacturer Name: Hyundai Motor America

Submission Date: Nov 21, 2025

NHTSA Recall No.: 25V808

Manufacturer Recall No.: 288

Manufacturer Information

Population

Manufacturer Name: Hyundai Motor America

Address: 10550 Talbert Avenue
Fountain Valley CA, 92708

Total number of potentially involved: 143,472

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2024-2025 HYUNDAI SANTA FE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Dec 28, 2023 - Jan 24, 2025

Number of potentially involved: 106,049

Descriptive Information:

Based on manufacturing and sales records, the subject vehicles include certain model year 2024-2025 Hyundai Santa Fe vehicles produced on the specified dates by Hyundai Motor Manufacturing Alabama ("HMMA") for sale in the U.S. market.

Vehicle 2: 2024-2025 HYUNDAI SANTA FE HYBRID

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: Mar 06, 2024 - Jan 29, 2025

Number of potentially involved: 37,423

Descriptive Information:

Based on manufacturing and sales records, the subject vehicles include certain model year Santa Fe Hybrid ("HEV") vehicles produced on the specified dates by Hyundai Motor Manufacturing Alabama ("HMMA") for sale in the U.S. market.

Part 573 Safety Recall Report

25V808

Defect / Noncompliance Description

Description of the defect or noncompliance:

The rearview camera equipped in the subject vehicles might have been improperly installed during assembly, potentially resulting in a damaged wire harness. In this condition, the rearview camera could malfunction or become inoperative. As such, the affected vehicles fail to comply with the requirements set forth in Federal Motor Vehicle Safety Standard ("FMVSS") No. 111, "Rear Visibility."

FMVSS1: 111 - Rear visibility**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

A malfunctioning or inoperative rearview camera will reduce rearward visibility while driving in reverse, increasing the risk of injury to bystanders.

Description of the cause:

The camera's main wire harness was improperly assembled by the supplier, causing increased tension and wear in the cable's shield line, and resulting in poor terminal contact when connected to the camera.

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier: Tier 2**Supplier Type:** OEM**Name:** Seoyon E-Hwa Alabama**Address:** 7851 Bill Joseph Park
Montgomery AL, 36105**Country:** United States

Involved Components

Component Name 1: UNIT ASSY-REAR VIEW CAMERA**Component Description:** Rear View Camera Unit**Component Part Number:** 99240-P6000

Part 573 Safety Recall Report

25V808

Chronology

From March through June 2025, HMA's NASO analyzed and tested 21 rearview camera assemblies at its Safety Test and Investigation Laboratory ("STIL") based on allegations of inoperative cameras identified through routine monitoring of warranty claims. In certain test cameras, solder cracks were detected near the wire harness terminals connecting the harness to the camera. The STIL forwarded the suspect cameras to HMC for additional study and review with the camera supplier. HMC delivered their final inspection report in late September. According to HMC and the supplier, "end-of-line" wire harnesses were packaged without standardized work allowing for variation in cable routing and movement when assembling the cable to the camera. Certain camera wire harnesses were found "twisted" and causing damage to individual wires due to the increased tension. HMC determined that if the shield line became damaged, terminal contact could lessen due to wire instability when connected to the camera assembly, resulting in adverse effects to the camera image on the vehicle's display. NASO conducted a final review of U.S. market field information and convened its North America Safety Decision Authority ("NASDA") on November 13, 2025, to review the STIL and HMC's findings, deciding that the subject defect condition fails to comply with the image requirements of FMVSS No. 111, "Rear Visibility," warranting a noncompliance recall of potentially affected vehicles in the U.S.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair, Replace**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

All owners of the subject vehicles will be notified via first class mail with instructions to bring their vehicles to a Hyundai dealer, where technicians will replace the rearview camera and properly reposition the wire harness. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai's New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on February 22, 2024.

How remedy component differs from recalled component:

The wire harness felt material is shorter for increased flexibility and lowered susceptibility to increased tension.

Identify how/when recall condition was corrected in production:

The new wire harness was adopted during a production running change made by the supplier on September 2, 2025.

Reimbursement Plan

Part 573 Safety Recall Report**25V808**

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Dealers will be notified electronically by the specified dates.
Owners will be notified via certified mail by the specified dates.

Planned Dealer Notification Date: Jan 19, 2026 - Jan 19, 2026☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Jan 19, 2026 - Jan 19, 2026☐ Phased Recall**Date when VIN will be searchable:** Nov 22, 2025