



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V805

**Manufacturer Name:** CEMEN TECH, INC

**Submission Date:** Feb 27, 2026

**NHTSA Recall No.:** 25V805

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** CEMEN TECH, INC

**Address:** 1700 N 14TH ST  
INDIANOLA IA, 50125

**Total number of potentially involved:** 887

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2018-2025 Volumetric Mixer Custom M60

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Truck

**Fuel / Propulsion:**

**Production Dates:** Oct 08, 2018 - Mar 31, 2025

**Number of potentially involved:** 6

**Descriptive Information:**

The recall population was identified by the steel material used and resulting geometry of the mixer swivel hopper assembly during the period of production identified. Prior to September 2018, a heavier and thicker steel was used on the mixer hopper assembly, which impacted the thickness of the gussets and mount plates. In September 2018, a high-strength, lighter weight and lower thickness steel was adopted and specified across some of the manufacturer's models and components, including the impacted mixer hopper assembly, which impacted the thickness of and pressure on the gussets and mount plates. A review of the steel used by the component supplier to manufacture the mixer swivel hopper ring is ongoing. In May 2025, a different type of steel with an increased material thickness replaced the steel adopted in 2018 across many of the manufacturer's models and parts, including the mixer hopper assembly. Also in May 2025 with the new steel adoption, a modified design of the mixer swivel hopper ring was implemented, including the increased material thickness and profile of the gussets and mount plates.

The six customized M60 units subject to this recall have the same C60 mixer swivel hopper assembly (under its own specific part number) due to its customized nature. No other M60 units have this part or are subject to this recall.

**Vehicle 2:** 2020-2025 Volumetric Mixer C60E

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Truck

**Fuel / Propulsion:**

**Part 573 Safety Recall Report****25V805****Production Dates:** Nov 22, 2019 - May 02, 2025**Number of potentially involved:** 263**Descriptive Information:**

The recall population was identified by the steel material used and resulting geometry of the mixer swivel hopper assembly during the period of production identified. Prior to September 2018, a heavier and thicker steel was used on the mixer hopper assembly, which impacted the thickness of the gussets and mount plates. In September 2018, a high-strength, lighter weight and lower thickness steel was adopted and specified across some of the manufacturer's models and components, including the impacted mixer hopper assembly, which impacted the thickness of and pressure on the gussets and mount plates. A review of the steel used by the component supplier to manufacture the mixer swivel hopper ring is ongoing. In May 2025, a different type of steel with an increased material thickness replaced the steel adopted in 2018 across many of the manufacturer's models and parts, including the mixer hopper assembly. Also in May 2025 with the new steel adoption, a modified design of the mixer swivel hopper ring was implemented, including the increased material thickness and profile of the gussets and mount plates.

**Vehicle 3:** 2023-2024 Volumetric Mixer C60T**Product Category:****Product Type:****Fuel / Propulsion:****Production Dates:** Oct 09, 2023 - Feb 29, 2024**Number of potentially involved:** 2**Descriptive Information:**

The recall population was identified by the steel material used and resulting geometry of the mixer swivel hopper assembly during the period of production identified. Prior to September 2018, a heavier and thicker steel was used on the mixer hopper assembly, which impacted the thickness of the gussets and mount plates. In September 2018, a high-strength, lighter weight and lower thickness steel was adopted and specified across some of the manufacturer's models and components, including the impacted mixer hopper assembly, which impacted the thickness of and pressure on the gussets and mount plates. A review of the steel used by the component supplier to manufacture the mixer swivel hopper ring is ongoing. In May 2025, a different type of steel with an increased material thickness replaced the steel adopted in 2018 across many of the manufacturer's models and parts, including the mixer hopper assembly. Also in May 2025 with the new steel adoption, a modified design of the mixer swivel hopper ring was implemented, including the increased material thickness and profile of the gussets and mount plates.

**Vehicle 4:** 2020-2025 Volumetric Mixer C60**Product Category:****Product Type:****Fuel / Propulsion:****Production Dates:** Nov 20, 2019 - May 14, 2025**Number of potentially involved:** 616**Descriptive Information:**

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The recall population was identified by the steel material used and resulting geometry of the mixer swivel hopper assembly during the period of production identified. Prior to September 2018, a heavier and thicker steel was used on the mixer hopper assembly, which impacted the thickness of the gussets and mount plates. In September 2018, a high-strength, lighter weight and lower thickness steel was adopted and specified across some of the manufacturer's models and components, including the impacted mixer hopper assembly, which impacted the thickness of and pressure on the gussets and mount plates. A review of the steel used by the component supplier to manufacture the mixer swivel hopper ring is ongoing. In May 2025, a different type of steel with an increased material thickness replaced the steel adopted in 2018 across many of the manufacturer's models and parts, including the mixer hopper assembly. Also in May 2025 with the new steel adoption, a modified design of the mixer swivel hopper ring was implemented, including the increased material thickness and profile of the gussets and mount plates.

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

The mount plate and gusset of the mixer swivel hopper ring may crack or separate from the unit due to fatigue over time.

FMVSS1:

FMVSS2:

### Description of the safety risk, including crash, fire, death, injury:

The mixer swivel hopper ring is located within the hopper assembly, located at the rear base of the unit, affixed to the main mounting structure/conveyor frame and connected to the mixer. The mixer swivel hopper assembly allows the mixer to be lowered, raised and/or to swivel to pour concrete during use and to be stowed in an upright position when not in use and while the vehicle is in transport. If cracks develop in the inner ring at the gussets and mount plates and separate from the mounting location, there is a risk the mixer hopper assembly (with the attached mixer) may detach from the conveyor frame of the vehicle.

### Description of the cause:

Force on the inner ring with applied loads may lead to cracking and/or separation, caused by the thickness and type of steel that was used in manufacturing during the specified dates, which created increased force on the gussets and mount plates in the inner ring.

### Identification of any warning that can occur:

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:** OEM

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**Name:** Metal Services of Blooming Prairie, Inc.  
**Address:** 605 5th Street NE  
Blooming Prairie MN, 55917  
**Country:** United States

## Involved Components

**Component Name 1:** WELD-MXR SWVL HPPR RING V3

**Component Description:** Mixer swivel hopper ring (C60, C60E, C60T)

**Component Part Number:** 2542-295-02

**Component Name 2:** WELD-MXR SWVL HPPR RING

**Component Description:** Mixer swivel hopper ring (custom M60)

**Component Part Number:** 2542-266-02

## Chronology

In October 2025, Cemen Tech launched an investigation of the mixer swivel hopper assembly of the C60 model after it was notified that month of a hopper assembly and mixer that separated from a C60 unit when in transit. The hopper assembly and mixer remained attached to the vehicle by the hoist cylinder and hydraulic hoses. This type of separation failure during transit was the second report received by Cemen Tech, the first of which was received in late April 2025. On April 28, 2025, Cemen Tech employees inspected the vehicle in question. The separation of the mixer hopper assembly of that unit appeared to relate to deficient maintenance and reported rough terrain by the customer. In both transit instances, the hopper assembly and mixer remained attached to the vehicle by the hoist cylinder and hydraulic hoses. Neither resulted in injury to persons or other property damage.

On or around November 6, 2025, Cemen Tech's engineering department conducted a preliminary analysis of the mixer swivel hopper assembly. Its analysis considered an earlier December 2024 engineering report that reviewed the hopper assembly from a material and design perspective when Cemen Tech considered changing the steel material used across all its models since September 2018, including the mixer hopper assembly of the C60 model. The steel change for the mixer hopper assembly was implemented across many models at Cemen Tech around May 2025, and a design change of the inner ring of the mixer hopper assembly was implemented at the same time to accommodate the thicker steel and to modify the assembly geometry.

On November 7, 2025, available warranty and other reports for the C60 mixer hopper assembly from October 2018 to present were reviewed from U.S. and Canada showing a total of 14 reports or warranty claims related to cracked or separated mixer hopper assemblies involving the inner ring. Of the fourteen reports and claims, three involved the inner ring mixer hopper assembly that had cracked and caused the mixer assembly to separate from the mounting location (including the April and October 2025 reports). The third separation incident was received in August 2024, reported to have occurred while a

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C60 unit was parked, not in use, in the customer yard and not involved in transport. The other eleven warranty claims or other reports received between August 2024 and October 9, 2025 involved cracking but no separation.[1] All identified warranty claims and reports involved products manufactured with the steel adopted and used from September 2018-May 2025. No reports involved the mixer hopper assembly and mixer completely detaching from the vehicle. No reports of injury or property damage have been received. No warranty claims or other reports have been identified for this issue for units manufactured prior to October 2018.

On or around November 12, 2025, Cemen Tech engineering continued its investigation of defect determination, including scope, cause and proposed remedy for the inner ring of the mixer hopper assemblies manufactured from September 2018 to May 2025. Its investigation focused on the material and geometry of design involved in the C60 mixers identified as well as a customized M60 model for one customer that used the impacted mixer hopper assembly.

On November 17, 2025, Cemen Tech engineering reported a mixer hopper fatigue evaluation which demonstrated the steel used and geometry of the inner ring for units manufactured between September 2018 and May 2025 was the cause of the reported cracks and separation of the gussets and mount plates. A review of the steel used by the component supplier to manufacture the mixer swivel hopper ring during the period of production is ongoing.

[1] Three reports/claims were received in August-November 2024, ten were received in 2025, and one report of cracking was received with an undetermined date.

**Related NHTSA Recall Number:**

### Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Once the remedy is available, Cemen Tech will provide a new mixer hopper assembly and instruct dealers (where applicable) and owners of the affected vehicles to replace the current mixer hopper assembly.

Until the remedy is performed, dealers and owners of the impacted units are requested to conduct an inspection of the gussets and mount plates on the inner ring of the mixer swivel hopper to ensure there are no visible cracks or separation of the mixer hopper with the main mounting on the conveyor frame weldment. If cracks or separation are visible, the owner will be instructed to not use the vehicle until repairs can be made.

Dealers and owners will also be reminded to ensure that the mixer is properly cleaned after each concrete pour as specified in operator's manual and to inspect that the mixer is not full of hardened material and the mixer is free to rotate.

Once the remedy is performed, owners should continue to follow the cleaning and inspection steps as

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specified in the operator's manual.

## How remedy component differs from recalled component:

The remedy component is made from a different steel with an increased material thickness and a modified design of the mixer swivel hopper ring.

## Identify how/when recall condition was corrected in production:

In May 2025, a different type of steel with an increased material thickness replaced the steel adopted in 2018 across many of the manufacturer's models and parts, including the mixer hopper assembly. Also, in May 2025 with the new steel adoption, a modified design of the mixer swivel hopper ring was implemented, including the increased material thickness and profile of the gussets and mount plates.

## Reimbursement Plan

### Description of reimbursement program:

This reimbursement program applies to C60 and C60E Volumetric Mixers, manufactured between November 2019-May 2025 (with unit numbers ranging from 4134-5734); C60T Volumetric Mixers, manufactured between October 2023-February 2024 (unit number 5397 and 5481); and custom M60 Volumetric Mixers manufactured between 2018-2025 (unit numbers 3919,3985,4487,4199,5510,5715). The mount plate and gusset of the mixer swivel hopper ring may crack or separate from the unit due to fatigue over time. This defect can in certain circumstances cause the mixer hopper assembly (with the attached mixer) to separate from the conveyor frame of the vehicle.

The following parts are related to the defect described above:

Item Number	Description
2542-160-00	ASSY-MXR SWVL HPPR V3
2542-295-02P	WELD-MXR SWVL HPPR RING V3
2542-160-00P	ASSY-MXR SWVL HPPR V3
2542-311-03P	INSTL-MXR HPPR W/DOOR V3
2542-160-00S	ASSY-MXR SWVL HPPR V3 SOURCED
2542-311-03	INSTL-MXR HPPR W/DOOR V3

If you paid to repair one or more of the above-referenced parts related to the defect in your C60 and C60E Volumetric Mixer between November 2019 and November 20, 2025, your C60T Volumetric Mixer between October 2023 and November 20, 2025 and your custom M60 Volumetric Mixer between 2018 and November 20, 2025, you may be eligible for reimbursement for some or all of those costs if your vehicle is within the model and unit numbers identified above.

How to get reimbursement:

If you believe you are eligible for reimbursement of costs that you incurred to repair this defect during the time period listed above, you may submit a reimbursement claim to Cemen Tech, Inc. via mail. With your claim, you should include:

1. Your name and address
2. The make, model, model year, unit number and VIN of your vehicle
3. NHTSA recall number 25V805
4. Identification of the owner of the vehicle at the time the remedy was obtained
5. A receipt, either an original or copy, which indicates the part and repair for which you seek reimbursement remedied the problem that gave rise to this recall and states the total paid for the repair of the problem.

Additionally, if your vehicle was under warranty at the time of the repair, you must submit documentation indicating either that Cemen Tech, Inc.'s dealer or authorized facility refused to remedy the problem, or that the repair you were provided did not correct the problem addressed by the recall.

Submit your claim for reimbursement by mail, along with all required documentation, to:

Cemen Tech, Inc.

Attn: Director of Customer Service

1700 N. 14th Street

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Indianola, Iowa 50125

Cemen Tech, Inc. will act on your claim within 60 days of receiving it.

## Period of reimbursement:

This reimbursement program applies to C60 and C60E Volumetric Mixers, manufactured between November 2019-May 2025 (with unit numbers ranging from 4134-5734); C60T Volumetric Mixers, manufactured between October 2023-February 2024 (unit number 5397 and 5481); and custom M60 Volumetric Mixers manufactured between 2018-2025 (unit numbers 3919,3985,4487,4199,5510,5715). If you paid to repair one or more of the above-referenced parts related to the defect in your C60 and C60E Volumetric Mixer between November 2019 and November 20, 2025, your C60T Volumetric Mixer between October 2023 and November 20, 2025 and your custom M60 Volumetric Mixer between 2018 and November 20, 2025, you may be eligible for reimbursement for some or all of those costs if your vehicle is within the model and unit numbers identified above.

## Costs to be reimbursed:

The following parts are related to the defect described above:

Item Number	Description
2542-160-00	ASSY-MXR SWVL HPPR V3
2542-295-02P	WELD-MXR SWVL HPPR RING V3
2542-160-00P	ASSY-MXR SWVL HPPR V3
2542-311-03P	INSTL-MXR HPPR W/DOOR V3
2542-160-00S	ASSY-MXR SWVL HPPR V3 SOURCED
2542-311-03	INSTL-MXR HPPR W/DOOR V3

If you paid to repair one or more of the above-referenced parts related to the defect in your C60 and C60E Volumetric Mixer between November 2019 and November 20, 2025, your C60T Volumetric Mixer between October 2023 and November 20, 2025 and your custom M60 Volumetric Mixer between 2018 and November 20, 2025, you may be eligible for reimbursement for some or all of those costs if your vehicle is within the model and unit numbers identified above.

The remedy Cemen Tech, Inc. is offering in connection with this recall is repair of the Volumetric Mixers and parts identified above. Cemen Tech, Inc. will not reimburse costs associated with replacement of your vehicle.

Cemen Tech, Inc. will not reimburse costs incurred during the period during which our original or extended warranty would have provided for a free repair of the problem addressed by the recall. This exclusion does not apply if one of our dealers or authorized representatives denied warranty coverage, or if a repair was made under warranty but did not remedy the problem addressed by the recall.

Cemen Tech, Inc. will not reimburse the costs of a remedy that did not address the defect that led to the recall, or that was not reasonably necessary to correct the defect that led to the recall.

Cemen Tech, Inc. may deny a claim for reimbursement if you fail to provide adequate documentation. Reimbursement shall be in the form of a check.

## Address for reimbursement claims:

1700 N. 14th Street  
Indianola IA, 50125

## Recall Schedule

### Description of recall schedule:

Cemen Tech will notify owners of the remedy when available under a phased recall process.

**Part 573 Safety Recall Report****25V805****Planned Dealer Notification Date:** Jan 06, 2026 No Dealers**Planned Interim Owner Notification Date:** Jan 09, 2026 No Owners**Planned Remedy Owner Notification Date:** Mar 03, 2026 - Sep 08, 2026 Phased Recall**Date when VIN will be searchable:**