



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V802

**Manufacturer Name:** Volvo Trucks North America

**Submission Date:** Nov 20, 2025

**NHTSA Recall No.:** 25V802

**Manufacturer Recall No.:** RVXX2512

### Manufacturer Information

### Population

**Manufacturer Name:** Volvo Trucks North America

**Address:** 7900 National Service Road  
Greensboro NC, 27409

**Total number of potentially involved:** 1,859

**Estimated percentage with defect:** 1.6%

### Vehicle Information

**Vehicle 1:** 2024-2026 VOLVO VNL (4)

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Oct 02, 2023 - Oct 14, 2025

**Number of potentially involved:** 1,859

**Descriptive Information:**

Vehicle population includes all trucks with LOADLOK2 variant through assembly Clean Point 10/14/2025.

C-builds (not sellable to customers) and chassis from Stop Ship Internal Campaign, NRV25-1064, were removed.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Certain Volvo VNL(4)s are equipped with load lock clamps on the back of the cab that may experience breakage due to early life failures. Load lock clamp failures may result in load lock bars being unsecured during vehicle operation.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

# Part 573 Safety Recall Report

**25V802**

Loose or unsecured load lock bars may cause injury or increase the risk of an accident.

**Description of the cause:**

Component design inadequate for application

**Identification of any warning that can occur:**

None

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:** OEM

**Name:** Nova Industries/Mayco International Inc

**Address:** 17350 Malyn Blvd.  
Fraser MI, 40826

**Country:** United States

## Involved Components

**Component Name 1:** Bracket

**Component Description:** Load Lock Clamp

**Component Part Number:** 78652107

## Chronology

September 04, 2025: Safety Office opens a product safety related issue investigation.

November 03, 2025: Product Safety Evaluation Committee review, recommends escalation to Product Safety Committee

November 13, 2025: Product Safety Committee determines that a product safety defect exists and decides to initiate a recall.

There have been 39 warranty claims, 1 field report and no accidents or injuries reported with this issue.

The following is the breakdown of claims by receipt period:

2025: June - 02, August - 01, September - 02, October - 21, November - 13

**Related NHTSA Recall Number:**

# Part 573 Safety Recall Report

# 25V802

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Vehicles will be recalled, clamps will be removed and replaced with a different product.

**How remedy component differs from recalled component:**

Remedy clamps will be fabricated from steel as opposed to plastic.

**Identify how/when recall condition was corrected in production:**

Manufacturing facilities stopped installing PN 78652107 under assembly deviation starting on 10/15/2025. Production and aftermarket parts were quarantined and scrapped.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Dealers will be notified on or before 27 November.  
Owners will be notified on or before 15 January.

**Planned Dealer Notification Date:** Nov 27, 2025 - Nov 27, 2025  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Jan 15, 2026 - Jan 15, 2026  Phased Recall

**Date when VIN will be searchable:** Nov 27, 2025