



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V799

**Manufacturer Name:** Tiffin Motorhomes, Inc.

**Submission Date:** Nov 19, 2025

**NHTSA Recall No.:** 25V799

**Manufacturer Recall No.:** WAY-105

### Manufacturer Information

### Population

**Manufacturer Name:** Tiffin Motorhomes, Inc.

**Address:** 105 2nd Street NW  
PO Box 596  
Red Bay AL, 35582

**Total number of potentially involved:** 8

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2026-2026 TIFFIN OPEN TRAIL

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:**

**Production Dates:** Aug 18, 2025 - Sep 03, 2025

**Number of potentially involved:** 8

**Descriptive Information:**

The recall population includes 2026 year model Open Trail Motorhomes that were shipped during a time that the weight scales at the Winfield Alabama production facility were down for maintenance. These motorhomes have an OCCC label with an incorrect higher cargo carrying capacity listed.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

The motorhomes have an OCCC label with a incorrect higher cargo carrying capacity listed.

**FMVSS1:** 120 - Wheels and rims- other than passenger cars

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

An incorrect higher cargo carry capacity could lead to the motorhome being overloaded which can lead to a crash.

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**25V799****Description of the cause:**

These motorhomes were weighed at an off site truck scale and the weights were manually entered incorrectly into our computer system, which lead to an incorrect calculation of the cargo carrying capacity.

**Identification of any warning that can occur:**

There is no warning.

## Component Manufacturer

**Tier of Supplier:****Supplier Type:****Name:****Address:****Country:**

## Involved Components

**Component Name 1:****Component Description:****Component Part Number:**

## Chronology

11/13/2025 The Product Manager for the Open Trail product emailed Compliance about an issue with the OCCC label. He informed Compliance that during a routine OCCC data analysis for product design, he noticed several motorhomes had an incorrect OCCC weight listed. Compliance then verified the findings and also found that for a period of time in September, the weight scales at Tiffin's Winfield production facility were down for repairs. During that time, these motorhomes were weighed at a local truck scale. The weights were manually entered into the labeling system and those weights were not entered correctly. 11/17/2025 A Tiffin Field Service Technician inspected one of the involved motorhomes to verify the accuracy of the OCCC label. He took pictures which confirmed that the OCCC label was incorrect by overstating the amount of cargo that can be loaded in the motorhome.

**Related NHTSA Recall Number:**

## Description of Remedy

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**Remedy Type:** Mail Information/Labels

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Tiffin Motorhomes will print and mail corrected labels for the involved motorhomes.

**How remedy component differs from recalled component:**

The new labels will have the correct OCCC weight listed.

**Identify how/when recall condition was corrected in production:**

When the scales were repaired and calibrated, the weights are automatically entered into the computer system so the weights are accurately being calculated.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Tiffin Motorhomes will mail letters and corrected labels to customers and dealers that are in possession of the involved motorhomes. This will be done at no cost to the owner.

**Planned Dealer Notification Date:** Jan 16, 2026 - Jan 16, 2026  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Jan 16, 2026 - Jan 16, 2026  Phased Recall

**Date when VIN will be searchable:** Jan 16, 2026