



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V797

Manufacturer Name: Hyundai Motor America

Submission Date: Nov 17, 2025

NHTSA Recall No.: 25V797

Manufacturer Recall No.: 287

Manufacturer Information

Population

Manufacturer Name: Hyundai Motor America

Address: 10550 Talbert Avenue
Fountain Valley CA, 92708

Total number of potentially involved: 1,535

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2025-2025 HYUNDAI IONIQ 5

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Electric Battery Power

Production Dates: Dec 12, 2024 - Jun 12, 2025

Number of potentially involved: 1,535

Descriptive Information:

Based on manufacturing and sales records, the subject vehicles include certain model year 2025 Hyundai IONIQ 5 vehicles on the specified dates by Hyundai Motor Group Metaplant America ("HMGMA") for sale in the U.S. market.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The driver and/or front passenger seat belt retractor assembly fasteners (bolts) in the subject vehicles might have been incorrectly installed during a plant rework.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A loose or unsecured seat belt retractor may not function as designed, increasing the risk of injury during a crash.

Part 573 Safety Recall Report

25V797

Description of the cause:

The seat belt retractor fastening bolt may not have been installed properly during an off-line rework process.

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Hyundai Motor Group Metaplant America

Address: 1500 Genesis Dr.
Ellabell GA, 31308

Country: United States

Involved Components

Component Name 1: Bolt – Seatbelt Anchor Mounting

Component Description: Fastening bolt for retractor to vehicle structure

Component Part Number: 19127-07283

Chronology

July – November 2025

July 11, 2025 – NASO received a field report indicating that the driver-side seat belt retractor was not fully installed in a U.S. market IONIQ 5 vehicle. NASO searched North American market field data for reports alleging similar phenomena and opened a new investigation to review the data and assess the need for action.

August 12, 2025 – NASO met with HMGMA to review manufacturing records surrounding the production timeframe of the subject vehicle. HMGMA informed NASO that a new rework process was deployed at the plant around the production date of the subject vehicle. The rework involved disassembly of the vehicle's B-pillar area and removal of the driver and front passenger seatbelt retractor(s). Upon request, HMGMA provided NASO a list of all VIN's that were reworked using the new process. NASO began researching each VIN's claim history.

September 2, 2025 – NASO finalized study of the rework population, including a review of the repair history associated with each affected VIN. No additional claims alleging the subject condition were identified.

Part 573 Safety Recall Report

25V797

September 3, 2025, through September 24, 2025 – NASO worked with HMGMA to understand assembly data, traceability and related inspection procedures performed during the routine “end-of-line” test drive that occurs after final vehicle assembly. According to HMGMA, the seat belt retractor assembly process records for each affected VIN were reviewed to confirm each affected VIN’s associated installation torque data; however, the torque values were not recorded for vehicles that underwent rework.

September 11, 2025, through November 4, 2025 – NASO deployed field engineers to survey nineteen (19) vehicles that were included in the HMGMA rework process. According to their findings, four (4) vehicles were found with low torque.

November 7, 2025 – Based on a final review of NASO and HMGMA investigation findings, NASO convened it’s North America Safety Decision Authority (“NASDA”) and decided to conduct a safety recall of potentially affected U.S. market vehicles.

As of the date of this filing, Hyundai is aware of five (5) reports related to incorrectly installed seat belt fasteners in the U.S.:

Vehicle	Receipt Date
7YAKN4DA6SY*****	7/11/2025
7AKNDDCXS*****	10/17/2025
7AKNDDCXS*****	10/17/2025
7YAKNDDC8SY*****	10/17/2025
7AKNDDC3SY*****	10/17/2025

There are no crashes, injuries, or fatalities attributable to this condition in the U.S.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

All owners of the affected vehicles will be notified via first class mail with instructions to bring their vehicles to a Hyundai dealership, where technicians will inspect the driver and front passenger seat belt retractor fasteners and tighten them to the proper torque setting, if necessary. This remedy will be offered at no cost to owners for all affected customers. Hyundai will provide reimbursement to owners for prior repairs in accordance with the plan submitted to NHTSA on February 22, 2024.

How remedy component differs from recalled component:

The seat belt retractor fastener is installed and tightened to the correct torque setting.

Identify how/when recall condition was corrected in production:

Part 573 Safety Recall Report**25V797**

The rework process is no longer in operation.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Dealers will be notified electronically by the specified dates.
Owners will be notified via certified mail by the specified dates.

Planned Dealer Notification Date: Jan 16, 2026 - Jan 16, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jan 16, 2026 - Jan 16, 2026 Phased Recall

Date when VIN will be searchable: Nov 19, 2025