



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V788

Manufacturer Name: Ford Motor Company

Submission Date: Nov 14, 2025

NHTSA Recall No.: 25V788

Manufacturer Recall No.: 25SC3

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company

Address: 20000 Rotunda Drive
Mezzanine
Dearborn MI, 48124

Total number of potentially involved: 229,609

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2026 FORD BRONCO SPORT

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Mar 07, 2024 - Nov 03, 2025

Number of potentially involved: 128,607

Descriptive Information:

The recalled Instrument Panel Cluster software was introduced into production on 03/07/2024 and was taken out of production on 11/03/2025.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Vehicle 2: 2025-2026 FORD BRONCO

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: May 31, 2024 - Nov 03, 2025

Number of potentially involved: 101,002

Descriptive Information:

The recalled Instrument Panel Cluster software was introduced into production on 05/31/2024 and was taken out of production on 11/03/2025.

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These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The Instrument Panel Cluster (IPC) may be blank at start up.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A blank IPC screen upon startup may render safety-related telltales and gauges unreadable in certain conditions. If driven with a blank IPC, critical safety information may not be displayed and can increase the risk of a crash.

Description of the cause:

During the sleep entry sequence of the IPC, a CAN wakeup interrupt can occur within a narrow timeframe, resulting in a memory protection fault.

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type:

Name: Visteon

Address: 1 Village Center DR
Van Buren Township MI, 48111

Country: United States

Involved Components

Component Name 1: Instrument Panel Cluster

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Component Description: SX2 Digital Instrument Panel Cluster

Component Part Number: S2DT-10849-BJ

Component Name 2: Instrument Panel Cluster

Component Description: SX2 Digital Instrument Panel Cluster

Component Part Number: S1PT-10849-BM

Component Name 3: Instrument Panel Cluster

Component Description: SX2 Digital Instrument Panel Cluster

Component Part Number: T2DT-10849-AB

Chronology

On **September 18, 2025**, an issue pertaining to allegations of blank instrument cluster screens on model year (MY) 2025-2026 Bronco and Bronco Sport vehicles with SX2 Instrument Panel Clusters (IPCs) was brought to Ford's Critical Concern Review Group (CCRG) for review.

From **September through October, 2025**, the CCRG reviewed this issue for compliance to the various FMVSSs attributed to the instrument cluster finding that the vehicles left Ford's control and arrived at the Ford dealership in a compliant state. Concurrently, the CCRG reviewed data related to this concern and similarities to prior Ford recall 25S88 / NHTSA 25V540. While the current warranty rate suggests a low rate of occurrence and future projections indicate a rate lower than the projected failure rate for vehicles included in 25S88 / 25V540, connected vehicle data indicates 68% of connected vehicles surveyed had ignition cycle events that are in the window of susceptibility to this concern. This value is similar to the connected data for vehicles included in 25S88 / 25V540. The CCRG was unable to identify any causal factors that result in a lower rate on this population compared to vehicles included in 25S88 / 25V540.

As of **November 7, 2025**, Ford is aware of 12 warranty claims potentially related to this concern. The first warranty claim was received on May 15th, 2025.

On **November 7, 2025**, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any reports of accident or injury related to this condition.

Related NHTSA Recall Number: 25V540

Description of Remedy

Remedy Type: Software, Software OTA

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Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the IPC software updated. There will be no charge for this service.

How remedy component differs from recalled component:

The remedy software will have the memory protection feature disabled.

Identify how/when recall condition was corrected in production:

Not required per 49 Part 573.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Notification to dealers is expected to occur on November 24, 2025. Mailing of remedy owner notification letters is expected to begin December 08, 2025 and is expected to be completed by December 12, 2025.

Planned Dealer Notification Date: Nov 24, 2025 - Nov 24, 2025 No Dealers

Planned Interim Owner Notification Date: Dec 08, 2025 - Dec 12, 2025 No Owners

Planned Remedy Owner Notification Date: Dec 08, 2025 - Dec 12, 2025 Phased Recall

Date when VIN will be searchable: