



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V782

Manufacturer Name: SCRANTON MFG CO. INC

Submission Date: Feb 27, 2026

NHTSA Recall No.: 25V782

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: SCRANTON MFG CO. INC

Address: 101 State Street
Scranton IA, 51462

Total number of potentially involved: 38

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 NEW WAY FRONT LOADER

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compressed Natural Gas

Production Dates: Jul 31, 2023 - Feb 10, 2025

Number of potentially involved: 6

Descriptive Information:

New Way received NHTSA Recall No. 24E099 from Agility Fuel Solutions, LLC. which identified affected Agility fuel system serial numbers. New Way cross-referenced the subject Agility fuel system serial numbers to New Way refuse collection body serial numbers.

Vehicle 2: 2025-2025 NEW WAY SIDE LOADER

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compressed Natural Gas

Production Dates: May 19, 2023 - Feb 04, 2025

Number of potentially involved: 32

Descriptive Information:

New Way received NHTSA Recall No. 24E099 from Agility Fuel Solutions, LLC. which identified affected Agility fuel system serial numbers. New Way cross-referenced the subject Agility fuel system serial numbers to New Way refuse collection body serial numbers.

Part 573 Safety Recall Report**25V782****Defect / Noncompliance Description****Description of the defect or noncompliance:**

Scranton Manufacturing Company, Inc. (a/k/a "New Way"), incorporated compressed natural gas (CNG) fueling systems manufactured by Agility Fuel Solutions, LLC ("Agility") into refuse collection bodies sold under the brand name "New Way." On January 14, 2025, Agility provided formal notice to New Way that certain Agility CNG fueling systems are subject to NHTSA Recall No. 24E099. The Agility CNG fuel systems recall identifies that a safety-related defect exists in certain Agility CNG fuel systems, as described more fully in the attached Agility recall notice. New Way's records indicate that the Agility fuel systems were installed on thirty-eight (38) of the following New Way refuse collection bodies:

New Way Body S/N: Agility Fuel System S/N

24604A 23-37371
 24605A 23-36698
 24608A 23-36697
 24830A 23-37372
 24953F 23-36636
 25028A 23-37858
 25107A 23-37857
 25232F 23-36340
 25583A 23-38459
 26212A 23-31039
 26559A 24-32523
 26639A 24-34626
 26655A 23-30944
 26660A 23-30948
 26668A 23-30951
 26669A 23-30950
 26676A 23-30952
 26714A 23-30953
 26720A 23-31033
 26866A 23-30959
 26873A 23-30958
 26879A 23-30954
 27126A 24-33385
 27127A 24-33388
 27141A 24-32235
 27142A 24-32236
 27145A 24-32237
 27267A 24-35034
 27409A 24-32524
 27630A 24-35982
 27825F 24-35156
 27842F 24-35155
 27876A 24-35168
 27880A 24-35171
 27881A 24-35172
 27891A 24-35463
 27964F 24-35166
 27985F 24-35167

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Per NHTSA Recall No. 24E099,

Part 573 Safety Recall Report

25V782

A natural gas leak in the presence of an ignition source increases the risk of fire.

Description of the cause:

Per NHTSA Recall No. 24E099,
The valve on the subject fuel systems may develop stress corrosion cracking in the bottom plugged port. If this condition develops, the port may crack or separate completely, allowing the contents of the tank to vent to atmosphere, which, in the presence of an ignition source, presents a risk of fire.

Identification of any warning that can occur:

Per NHTSA Recall No. 24E099,
An increasingly large leak resulting in loud hissing gas and a white plume of gas venting from the system may be observed.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Agility Fuel Solutions LLC

Address: 3335 Susan Street Suite 100
Costa Mesa CA, 92626

Country: United States

Involved Components

Component Name 1: Agility Fuel Solutions CNG Fuel System

Component Description: Manual cylinder valve

Component Part Number: 10300466

Chronology

New Way received notification via email from Agility on December 9, 2024, that Agility had an issue with its Agility CNG fuel systems. Upon receipt of the notice, New Way confirmed its internal inventory of subject Agility fuel systems and provided customer information for refuse collection bodies with Agility fuel systems which were out of New Way's control. New Way granted access to Agility to New Way's manufacturing facilities to remedy the issue on those units within New Way's inventory. On January 14, 2025, New Way subsequently received a recall notice from Agility detailing the defect and recall.

On October 16, 2025, through its marketing email portal, New Way received a notice from NHTSA that Agility had identified New Way as a purchaser of the Agility CNG fuel systems that are subject to the recall and requesting that New Way file its own corresponding recall notification with NHTSA regarding the New Way refuse collection bodies that incorporate the Agility CNG fueling systems. New Way and NHTSA made several attempts to contact each other to discuss the request for the recall notification,

Part 573 Safety Recall Report

25V782

and finally connected on Friday, October 24th. NHTSA explained New Way would be required to submit a recall notification, and a “pass-through” recall was not an acceptable solution. New Way requested an extension to the October 24th deadline. In the time between notification and contact with NHTSA, New Way obtained data from Agility regarding the status of Recall 24E099, revealing 27 of the subject 38 applicable CNG fuel systems have been repaired.

Related NHTSA Recall Number: 24E099

Description of Remedy

Remedy Type: Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

New Way and Agility will arrange to have the affected valve removed and replaced with a new valve that is not at risk of developing stress corrosion cracking. These activities are already underway and will continue until the campaign is completed. This repair will be performed free of charge (parts and labor) and is expected to take approximately six hours to perform.

How remedy component differs from recalled component:

Per NHTSA Recall No. 24E099 Remedy components will not be subjected to the pressure test tool/plug process that is suspected as causing or contributing to the defect condition.

Identify how/when recall condition was corrected in production:

Repairs to subject Agility Fuel Systems in possession of New Way were repaired on 1/14/2025

Reimbursement Plan

Description of reimbursement program:

Hexagon Agility Inc. (“Hexagon”) has notified Scranton Manufacturing LLC (“Scranton”) that a part manufactured by Agility Fuel Solutions LLC (“Agility”) may experience a safety-related defect exists in certain Agility compressed natural gas (CNG) fuel systems allowing the contents of the tank to vent to atmosphere, which, in the presence of an ignition source, presents a risk of fire. After an investigation by Scranton, Scranton determined that the part was installed on 37 vehicles manufactured by Scranton. To date, the part has been replaced on 33 of the total vehicle population. The remaining 4 vehicles have been located and the part is being replaced on these vehicles by Agility at its expense. As Scranton expect all vehicles in the population to be fully repaired, no compensation plan has been developed by Agility or Scranton.

Period of reimbursement:

None

Costs to be reimbursed:

Part 573 Safety Recall Report**25V782**

None

Address for reimbursement claims:**Recall Schedule****Description of recall schedule:**

New Way will send a NHTSA staff-approved notification by email and certified mail directly to each of the 11 owners of the yet to be repaired New Way refuse collection bodies that incorporate the Agility CNG fueling systems. The notice will explain why the recall is being conducted, the repairs being performed by Agility and information on how the customer can contact Agility for repairs approved under NHTSA Recall No. 24E099.

New Way will send the owner notifications within 15 days of receiving approval of the owner notification letter from NHTSA.

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 08, 2025 - Dec 12, 2025 Phased Recall

Date when VIN will be searchable: