



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V779

Manufacturer Name: Forest River Bus, LLC

Submission Date: Nov 13, 2025

NHTSA Recall No.: 25V779

Manufacturer Recall No.: 51-2008

Manufacturer Information

Population

Manufacturer Name: Forest River Bus, LLC

Address: 2367 Century Drive
Goshen IN, 46528

Total number of potentially involved: 165

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2027 FOREST RIVER BUS COLLINS SCHOOL BUS

Product Category: Buses, Medium & Heavy Vehicles

Product Type: School Bus

Fuel / Propulsion:

Production Dates: May 13, 2025 - Oct 30, 2025

Number of potentially involved: 144

Descriptive Information:

The scope was determined by sales records provided by the vendor of when the components were delivered to the manufacturing plant and which vehicles had the affected optional seatbelts installed.

Vehicle 2: 2025-2026 FOREST RIVER BUS TRANS TECH

Product Category:

Product Type: School Bus

Fuel / Propulsion:

Production Dates: May 13, 2025 - Oct 30, 2025

Number of potentially involved: 21

Descriptive Information:

The scope was determined by sales records provided by the vendor of when the components were delivered to the manufacturing plant and which vehicles had the affected optional seatbelts installed.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

The wheelchair restraint retractor may not lock

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

An unlocked retractor will not properly secure a wheelchair and place the passenger at risk of serious injury or death during normal vehicle travel, emergency maneuvers, or a crash.

Description of the cause:

Sticking of the auto release function due to friction between internal components.

Identification of any warning that can occur:

An unlocked retractor is detectable when performing standard functional inspection, pre-trip inspection, or observed abnormal wheelchair movement per Q'Straint User and Care Manual.

Component Manufacturer

Tier of Supplier: Tier 2

Supplier Type: Distributor

Name: Q'STRAIN

Address: 5553 RAVENSWOOD RD BLDG 110
FORT LAUDERDALE FL, 33312

Country: United States

Involved Components

Component Name 1: Retractor

Component Description: QRT-DELUXE, Auto Release, Auto Retract

Component Part Number: Q8-6200

Component Name 2: Retractor

Component Description: QRT-MAX, Auto Release, Auto Retract

Component Part Number: Q8-6209

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Chronology

On October 27, 2025, Forest River's Office of Corporate Compliance ("OCC") received a recall notice (25E063) from Q'Straint.

On October 28, 2025, Forest River requested the shipping history to all Forest River Bus, LLC. manufacturing plants. OCC started working with resources to produce reports to search for the optional seatbelt restraints.

On November 3, 2025, the reports became available. OCC then worked with the manufacturing plant to begin determining if any vehicles had the affected components installed.

On November 11, 2025, and November 12, 2025, OCC and the manufacturing plant verified vehicles were manufactured with the affected components.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the wheelchair restraint retractor.

What is the Forest River Customer Service Phone Number? (800) 348-7440

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Forest River Bus, LLC.
2367 Century Drive
Goshen, IN 46528

How remedy component differs from recalled component:

Affected Components – Retractor - QRT-DELUXE, Auto Release, Auto Retract – P/N Q8-6200
Affected Components – Retractor - QRT-MAX, Auto Release, Auto Retract – P/N Q8-6209

Remedy components will be of a different Lot Number and Lot Identification and will not exhibit the

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defect.

Identify how/when recall condition was corrected in production:

The week of October 28, 2025, Forest River Bus put a hold on all raw inventory and inspected vehicles according to the inspection and repair provided by Q'Straint. Forest River is unaware how or when Q'Straint made any adjustments or changes.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date: Dec 23, 2025 - Dec 23, 2025 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Dec 23, 2025 - Dec 23, 2025 Phased Recall

Date when VIN will be searchable: