



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V773

Manufacturer Name: Nova Bus (US) Inc.

Submission Date: Nov 10, 2025

NHTSA Recall No.: 25V773

Manufacturer Recall No.: CR5818

Manufacturer Information

Population

Manufacturer Name: Nova Bus (US) Inc.

Address: 260 Banker Road
PLATTSBURGH NY, 12901

Total number of potentially involved: 5

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2025 NOVA BUS LFS

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Electric Battery Power

Production Dates: Jan 14, 2025 - Feb 14, 2025

Number of potentially involved: 5

Descriptive Information:

The recall population is defined by vehicles built from 01/14/2025 through 02/14/2025 manufactured with Recaro driver's seats with adjustable D-ring 3 points seat belts, assembled at St-Eustache manufacturing plant.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Due to an incorrect adjustment on the assembly line, the seat belt may be pinched against the driver's partition and have improper seat belt retractive force. This may cause a FMVSS 209 S4.3 (j)(2)(i)(A) regulatory non-compliance.

FMVSS1: 209 - Seat belt assemblies

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Under certain conditions, a non-compliant seat belt may increase the risk of injury in case of a crash.

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Description of the cause:

Misinterpretation of the manufacturing instructions led to an issue with the adjustment of the seat base plate during the driver's seat assembly.

Identification of any warning that can occur:

There are no warnings prior to this defect.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: RECARO AUTOMATIVE NORTH AMERICA

Address: 24801 Capital Blvd
Clinton Township MI, 48036

Country: United States

Involved Components

Component Name 1: SEAT DRIVER'S: ERGO METRO

Component Description: Driver's seat

Component Part Number: N58950-45

Chronology

2025-10-15: Nova Bus Safety Office is informed of the issue.

2025-10-16: Issue raised as Potential Safety Related Issue.

2025-10-16: Nova Bus Safety Office starts investigation and requests a bus survey to confirm potentially impacted population.

2025-10-21: Survey is completed.

2025-10-30: Product Safety Evaluation Committee evaluates and raises to Product Safety Committee.

2025-11-04: Product Safety Committee determination of product defect.

2025-11-10: Nova Bus files 573 with NHTSA that a voluntary recall will be released to address the safety-related defect.

There have been no accidents or injuries related to this defect. There have been no warranty claims related to this defect.

Related NHTSA Recall Number:

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Description of Remedy

Remedy Type: Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Owners will be notified. Vehicles will be recalled. Remedy program is to re-adjust the seat base plate as per original manufacturing instructions. All costs associated with this corrective measure will be covered by Nova Bus. Pre-notification remedies will be addressed using the Nova Bus general reimbursement plan on file with NHTSA.

How remedy component differs from recalled component:

Corrected buses will have their driver's seat at the originally specified position and adjustments.

Identify how/when recall condition was corrected in production:

This issue was corrected in production after 10/20/2025.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Note: Nova Bus does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA Recall Portal error while submitting the recall report.

Owner notification will begin on or before January 09, 2025

Planned Dealer Notification Date: No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jan 09, 2026 - Jan 09, 2026 Phased Recall

Date when VIN will be searchable: Jan 09, 2026