



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V772

Manufacturer Name: Coach and Equipment Mfg. Corp.

Submission Date: Nov 10, 2025

NHTSA Recall No.: 25V772

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Coach and Equipment Mfg.
Corp.

Address: 130 Horizon Park Drive
Penn Yan NY, 14527

Total number of potentially involved: 79

Estimated percentage with defect: 10%

Vehicle Information

Vehicle 1: 2025-2025 COACH AND EQUIPMENT PHOENIX

Product Category:

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jul 01, 2025 - Oct 31, 2025

Number of potentially involved: 79

Descriptive Information:

The recall population was determined by identifying buses installed with QSTRAINT QRT-MAX or QRT-DLX retractors that were manufactured by QSTRAINT between 5/7/2025 and 9/10/2025.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A wheel chair may be inadequately restrained. The wheel chair occupant could be injured in the event of a crash.

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The retractor auto-lock function does not work properly.

Identification of any warning that can occur:

The wheelchair once secured in the seating position may become unsecured.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: Other

Name: QSTRAINT

Address: 4031 NE 12TH TERRACE
OAKLAND PARK FL, 33334

Country: United States

Involved Components

Component Name 1: QSTRAINT QRT-MAX

Component Description: QRT-MAX WHEEL CHAIR RESTRAINTS

Component Part Number: Q8-6209

Component Name 2: QSTRAINT QRT-DELUXE

Component Description: QRT -DELUXE WHEEL CHAIR RESTRAINTS

Component Part Number: Q8-6200

Chronology

QSTRAINT Recall 25E063

Related NHTSA Recall Number: 25E063

Description of Remedy

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Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Instructions on how to identify the affected retractor products will be provided to owners and dealers. They will be instructed to replace any found affected retractor products. QSTRAINT will supply replacements free of charge.

QSTRAINT will perform quarterly reporting since they will be contacted by the owners and dealers.

How remedy component differs from recalled component:

The remedy components will have different lot and lot identification numbers.

Identify how/when recall condition was corrected in production:

The affected retractor products were improved on 9/11/2025.

Reimbursement Plan

Description of reimbursement program:

Owners and dealers will contact QSTRAINT for replacements free of charge. RMAs are required for any affected removed retractor products.

If owners or dealers had taken corrective action due to this issue prior to the recall being sent, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Period of reimbursement:

Costs to be reimbursed:

Owners and dealers will contact QSTRAINT for replacements free of charge.

If owners or dealers had taken corrective action due to this issue prior to the recall being sent, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Address for reimbursement claims:

4031 NE 12TH TERRACE
OAKLAND PARK FL, 33334

Recall Schedule

Description of recall schedule:

Once the recall notification is finalized by NHTSA. The recall notices will be sent to owners and dealers

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ASAP.

Planned Dealer Notification Date: Dec 01, 2025 - Dec 02, 2025 No Dealers**Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** Dec 01, 2025 - Dec 05, 2025 Phased Recall**Date when VIN will be searchable:**